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IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI,

v.

CIVIL ACTION NO. 1:CV 01-285

Plaintiff

JUDGE SYLVIA H. RAMBO

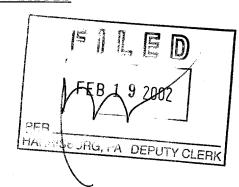
CONSOLIDATED FREIGHTWAYS,

INC.,

Defendant

JURY TRIAL DEMANDED

SUPPORTING DOCUMENTS TO CONSOLIDATED FREIGHTWAYS CORPORATION'S STATEMENT OF UNDISPUTED MATERIAL FACTS



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Dated: February 19, 2002

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI, : CIVIL ACTION NO. 1:CV 01-285

Plaintiff

v. : JUDGE SYLVIA H. RAMBO

CONSOLIDATED FREIGHTWAYS,

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IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI,

VS

PLAINTIFF

NO. 1:CV01-285

CONSOLIDATED FREIGHTWAYS, INC.,

DEFENDANT

DEPOSITION OF: PETER J. FERGUSON

TAKEN BY:

PLAINTIFF

BEFORE:

SHERRY BRYANT, RMR, CRR

NOTARY PUBLIC

DATE:

JANUARY 8, 2002, 10:15 A.M.

PLACE:

MORGAN, LEWIS & BOCKIUS

417 WALNUT STREET

HARRISBURG, PENNSYLVANIA

APPEARANCES:

MARKOWITZ & KREVSKY, P.C. BY: LAWRENCE S. MARKOWITZ, ESQUIRE

FOR - PLAINTIFF

MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUIRE

FOR - DEFENDANT

1.3

operations manager, the same position, just a title change.

I stayed in that capacity until 1990. I was promoted to the division manager in Columbus, Ohio. 1994, the company went through a restructure and we closed a division, which was -- had prior been called the Akron division, combined it with the Columbus division, and I ran that combined division and we kept the name Akron and dropped the Columbus division code.

I stayed as the Akron division manager until late 1998. I took the division manager job in the Mid-Atlantic division, which is headquartered in York, Pennsylvania, and moved to York. I held that position until October -- no, March, excuse me. I think it was about March of 2000, I was promoted to the vice-president of eastern region. Eastern region at that time was one of three regions in the company and my territory ran from Monkton, New Brunswick, all the way down to the Caribbean. I had the eastern seaboard, including Pennsylvania.

And then in October of last year, we restructured the company again and dropped all of the divisions, replaced a number of those divisions with regional vice-presidents jobs, and I stayed in Atlanta in the capacity of southeast region vice-president.

Q When you were the district manager operating out of York, what were your duties as division manager?

1 interstate. 2 At some point was Richard Wojewodzki the 3 assistant terminal manager at Carlisle while you were stationed in York? 4 5 Α I believe he was -- he held that capacity upon 6 my arrival. One of two assistant terminal managers in the 7 terminal. 8 0 So there were two in that terminal in -- he 9 was in Carlisle; right? 10 Yes, he was. And the Carlisle had two 11 assistant terminal managers, one responsible for the 12 operations side, meaning the dock, and general cartage, and 13 the other for the line haul functions. 14 Q And who was responsible for the dock? 15 Α Tom, Tom, his last name escapes me. Tom's now 16 the terminal manager I believe over in Reading, Pennsylvania. I -- his last name escapes me right now. 17 18 No problem. And who was responsible for line 19 haul? 20 Α Dick. 21 And who was the terminal manager itself at the 0 22 time? 23 Α When I first came there, it was Richard 24 Shortly after my arrival, Richard was promoted to 25 the division manager position in Kansas City, Missouri, and I

1	selected Jeff Rice to take the position that he vacated.
2	Q Can you give us an approximate date when Mr.
3	Rice would have taken over as terminal manager in Carlisle?
4	A The first part of January of '99 is a guess.
5	Maybe the latter part of '98. The date escapes me. But it
6	was virtually within a month of my coming there.
7	Q At some point a decision was made to move Mr.
8	Wojewodzki out of the position of assistant terminal manager
9	at Carlisle; correct?
10	A That is correct.
11	Q Who made that decision?
12	A Well, I was certainly party to that decision.
13	I made that decision with some feedback from Jeff Rice. So I
14	guess it would have been my decision initially, but with some
15	input from Mr. Rice.
16	Q And when did you make the decision?
17	A I don't recall the date.
18	Q Tell me
19	A I want to say late summer '99.
20	Q Why did you decide to move Mr. Wojewodzki out
21	of Carlisle?
22	A Well, I was frustrated in that we were making
23	little or no progress in several of the areas I asked him to
24	specifically work on enhancing. One was the recruitment and
25	training of supervisors to fill some openings that we had.

Consequently, attrition was a -- had been and remained a huge issue through the first seven months that I was there or eight months that I was there prior to his removal.

As a result of that and my observations, I felt he lacked a lot of leadership skills that I was looking for in a position that critical. And I'm going to say this about that position. Assistant terminal managers, in my opinion, and I was one, are not lifetime jobs. They're very difficult jobs, but they are the stepping stone to having somebody move to the next step. And in order to train people to run operations the size of Carlisle and become division managers and vice-presidents, they need to go through that phase of being assistant terminal manager. It's very critical to their growth.

Because of the lack of leadership I saw in Dick, I didn't believe he was going to ever be able to take the next step, and consequently I didn't think he was fulfilling all of the things I was looking for in an assistant terminal manager.

Q Were there any other reasons for the decision to move him?

A Well, the objectives that he had been given, goals, were certainly not being attained at the level that we were looking for. And I would say those are the primary reasons.

1 Q What type of goals are we talking about? 2 Α Everything from recruitment of both 3 supervisors and transport operators to penalty pay and cost 4 containment and even some improvements that we had asked to 5 see in the yard in hostling. So I wasn't seeing what I had hoped for and what I had experienced at other locations I've 6 7 been at. 8 Can you tell me about what the problem was 9 with the yard and hostling? 10 Well, we saw no dramatic changes in 11 productivity in the yard. There was no organization to how we handed out hooks. There was equipment lacking when I got 12 13 there, and once I started checking around I found we were 14 lacking some of the tools I thought was necessary to be 15 effective. 16 One of the big keys was radios so we could 17 have two-way communication with people in the yard. 18 issued radios and over time people had either stole them or 19 destroyed them, thrown them away, and nobody had bothered to 20 replace them. That was Dick's responsibility. And so there 21 was a huge gap in the communications level between line haul 22 and the people working in the yard that were his 23 responsibility. 24 0 What is hostling? 25 Α Hostling is the actions that take place in our

1 instance? 2 Α Yes. A much smaller yard, much more 3 compressed yard in York, not as much travel time, not as many trailers to look through, much different operation. 4 5 Q You also mentioned that another issue 6 with Dick was the issue of penalty pay. Could you tell me 7 what penalty pay is? 8 Α Yes. It's a form of compensation we give to 9 our drivers for failing to have their loads ready as they 10 walk through the door. So when we give them a work call and 11 they show up, if they have to wait for a load, they get 12 penalty pay. It can be called wait pay, it can be called a 13 lot of things, but it's a penalty that we incur for not 14 having the driver ready to go upon his arrival. 15 It can be at origin, destination, or en route. 16 If he has to make a meet and turn with somebody in a remote 17 location, if he has to wait for the other driver, we pay him 18 for that time spent. 19 And how does the assistant terminal manager 20 influence the penalty pay rates? 21 Α Well --22 MR. CANDIELLO: Objection to form. There has already been identified by this witness two assistant 23 24 terminal managers. Which one are you talking about at this

25

location, at Carlisle?

1 BY MR. MARKOWITZ: 2 I assume it's the line haul assistant terminal manager who has the ability to influence penalty pay; is that 3 4 correct? 5 Α That is correct. 6 Q Does the other assistant terminal manager have 7 the ability to influence penalty pay? 8 Α Absolutely could, yes. 9 Q How could the other ATM influence it? 10 Α Well, it's the ATM, the operational ATM's job 11 to have trailers closed and available for line haul. 12 not executing on the dock and getting boxes closed late, that 13 could, in turn, mean a late hook and a late dispatch and 14 penalty pay. 15 So -- but the fix is squarely on the shoulders 16 of the dispatch operation manager or ATM in charge of 17 It's his responsibility to make sure the dock is 18 cut and timely. It's his responsibility to make sure that 19 his people are trained to call people based on the proper 20 ETAs and to make sure the yard's efficient enough to have the 21 hook done by the time the guy gets there. That's the 22 responsibility of the dispatch operation managers and ATMs in 23 every location in our system. 24 And as far as penalty pay goes, how do you

25

measure penalty pay?

A Like hostling, you can look at cost or you can look at a number I look at which I think is a better indicator for me is the actual minutes, average minutes per dispatch incurring penalty pay on. So there's -- again, it's formatted to an operations manager several ways, but generally it's either in minutes per dispatch or in total time spent. Either way, at the end of the day it's how much -- how many dollars you've spent in compensation to dispatch X amount of trailers.

Q What percentage of your loads do you expect that you'll have to pay penalty pay on?

A I expect none.

Q Is that a realistic expectation?

A No, but that's what I expect. I mean the goals are set on previous year experience. I expect that to improve even slightly from year to year in any case. There's really no reason to expect any deterioration unless there's a significant change in either the operation or the contract, which we haven't experienced.

Q And when you say the contract, you're talking about a union contract with the drivers?

A Yes, yes, a work role change that may affect the numbers. And I can't think of anything that falls under that category in Carlisle or any other place in the system over the last five years.

Realistically, what percentage of your loads 1 Q 2 are going to be subject to penalty pay? 3 Quite frankly, that varies from location to location and it varies by the time of the year. Weather is 4 always a factor, even heat, depending on where we're at. 5 But -- so I'd have to be specific by location and, again, I'd 6 7 have to just say that if you look at the history of a 8 location, especially over a two- or three-year period, you'd 9 be looking for consistent improvement. 10 And those improvements don't have to be 11 quantum leaps. We look for a small improvement, at least 12 enough to offset the increase in labor cost that we incur on 13 the contract year to year. The other thing you said you had concerns 14 Q about was Dick's leadership skills. Tell me about that. 15 16 Well, I had very little contact with Dick 17 prior to my coming here, so my perception of Dick coming in was pretty fresh. I mean I had nothing to be overly 18 19 concerned with, but like most managers I did ask, you know, 20 other people, my boss especially when I took that position, 21 where we were having problems and where we were having some 22 successes. And there had been some concern over the line 23 haul operation prior to me coming there. 24 0 Who told you that? I'm sorry. 25 Α Pat Brady would have been one of the people

that expressed some concerns that we were showing some -- a lack of growth in penalty pay and that we were also experiencing a tremendous turnover problem. But when I arrived, I met Dick face to face for one of the first times. I think Dick and I crossed paths maybe a couple of times prior to that at some meetings, but I don't think I ever spent any great deal of time with Dick prior to coming here.

So, you know, preconceived notions, very little. And certainly wasn't in a position where I wanted to make any changes based on hearsay or anything else. And with the change in the terminal manager's job, meaning Rice, I needed the stability of people that had been there to help through that transition.

So the first thing we -- I looked at from Dick was how well he handled the people that worked for him, because there was an attrition problem. And I found that Dick was hard to approach would be a way of putting it. I mean he wasn't a very people person in terms of sitting down with employees and giving them constructive criticism on how to make improvements, team building. And it was pretty evident that that was one of the shortcomings we had with our attrition problem.

I talked to supervisors that as they left the company in exit interviews and while I was there, and there was a consistent concern from them that they couldn't get

1 Α Well, we had talked from the first time I put 2 him in that position about every nuance of the operation from 3 the dock side to line haul. And so over that period of time 4 between the time Jeff came on board and the time we made the 5 decision to change him, there had been some conversation 6 about issues that we found to be a problem in line haul. 7 So I think it was a collective nature of Jeff 8 agreeing with me, not one specific issue but a number of 9 issues, and Jeff saw some of the same shortfalls that I had 10 seen. And, you know, as we made changes and Jeff took a 11 little greater role in some of the things that went on in 12 line haul, we found that -- or it was my opinion I should 13 say, not we found, I found and my opinion was that there was 14 opportunity to make some improvements, but they weren't going 15 to happen under Dick's leadership. 16 Q Now, Dick reported to Jeff, though; correct? 17 Α Yes. Yes, he did. 18 Did you ever have a discussion with Mr. Rice 19 that you were disappointed in him that he was not able to get 20 better performance out of Dick? 21 Α Several times, yes. 22 0 Would that have been before or after Dick left 23 there? 24 Probably on a regular basis. Every time we Α 25

talked about line haul, I'm sure I had a conversation with

2.2

to change his title or cut his pay. It wasn't an issue of punishing him financially. It was an issue of getting a round peg in a round hole, so to speak, and get Dick to where he could be productive in my mind and get a person into the line haul operation that could start to fulfill the duties that I felt Dick should have been doing while he was there.

O And how did he do in Norristown?

To my knowledge, from the time he was transferred to present, I haven't heard of any complaints of his performance to speak of. I left not long thereafter, kind of lost touch of what Dick was doing and what he was assigned to, but in the short term he was in Frank Soper's supervision and the little time that I was around while he was back up in York, I didn't hear any real negatives about Dick's performance.

Q After Norristown where did Dick go to?

A I think he did -- I think he helped us out a little bit in Philadelphia once we went down there. I think he worked there a few weeks. And -- but ultimately he ended up back in York, Pennsylvania. York was a small domicile of road drivers when I first came on board of about 40 drivers.

Over time I was -- I felt strongly that we didn't need two driver boards that close together and that they could be managed from one central location, meaning Carlisle. However, York was still a reship center. They

of the job they held, so there was consistency from state to state and point to point in the country over how we administered salaries.

So it wouldn't have mattered who made the decision. It was primarily policy that would have driven that change once he had a title change. And I didn't change his title initially, so we didn't change his salary.

Q When Dick was moved from Carlisle to Norristown, was a new ATM named?

A Yes. He was replaced with Jim Kot. And if I'm not mistaken, there was at the same time some title changes, but the actual duties were the same. He, "he" meaning Dick, left the same job that Jim Kot took over as far as duties and responsibilities go.

Their titles changed simply because we were going through a change in the system from terminal dispatch to some regional dispatches, so the name changed from either ATM in charge of dispatch in some cases or DOM, which was a dispatch operations manager's job. Those in a few locations, and I think it was only in Carlisle and Chicago, there might have been a similar position in the west, but those became regional operation manager titles but the same capacity.

Q Did Pat Corson pick up any of Dick's duties?

A I don't know what he was assigned to do. His title changed, but -- I mean he went from assistant DOM to a

```
1
      get authority to hire additional supervisors at that time?
 2
           Α
                      Yes.
 3
           0
                      So it really wasn't a problem with Pat Brady?
 4
                           I think that Gail was -- had seen a
 5
      consistent pattern that we challenge people in the field for
 6
      any additions at any time, whether business is good or bad.
 7
      So I can only assume that was what she was referring to.
 8
           Q
                      Okay.
                             Thank you. And she didn't speak to you
 9
      before she wrote that e-mail --
10
           Α
                      No.
11
                      -- about what to put in it?
           0
12
           Α
                      No.
13
           Q
                      Do you know how old Jim Kot is?
14
           Α
                      Specifically, no. I guess he's close to my
15
      age.
16
                      And how old is that?
           Q
17
           Α
                      Fifty-six.
18
                      And how old is Pat Corson?
           0
19
                      I have no idea.
           Α
20
           0
                      Would you believe him to be younger than you?
21
                      Oh, yeah.
           Α
22
                      By at least 15 years?
           0
23
           Α
                      Oh, probably.
24
                      MR. CANDIELLO: Can we take a short break?
25
                      MR. MARKOWITZ:
                                      Sure.
                                             That's fine.
```

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1
       the turnover rate" --
 2
                      Where are you at?
 3
                      I'm at the bottom of page 2. "Charging Party
       incorrectly alleges that the turnover rate has not improved
 4
 5
       since his replacement, there has been a dramatic
       improvement." My question is, what was the turnover rate
 6
 7
       that Mr. Wojewodzki had?
 8
                      Now you're asking me to remember some numbers
            Α
      that I'm not sure I can remember. However, I thought I saw
 9
10
       in here a number that was tenfold against the dock, and if I
11
      remember the dock had one or two turnovers. So it had to be
12
      someplace between 10 and 20 people. But if memory serves me
      I thought it was like 20 people over a two-year period,
13
14
      something in that vicinity.
15
           Q
                      Okay.
16
           Α
                      And the actual jobs available to fill were in
17
      total I want to say 18 positions maybe. So it was more than
18
      100 percent turnover of the positions allocated to that
19
      function.
20
           0
                      Did you ever sit down with Dick and tell him
21
      that you were dissatisfied with his performance?
22
           Α
                      Absolutely.
23
                      Do you remember on how many occasions that
           0
24
      would have been?
25
           Α
                      No, I can't tell you how many, but I can tell
```

```
1
      problems.
 2
                      If you go back and discuss that with Pat
      Corson, I'm sure he'll tell you he did exactly the same thing
 3
      with Dick. He followed Dick's lead on what his direction
 4
 5
      should be to certain problems. And he did the same under the
 6
      guidance of Jim Kot and anybody else that came along after
 7
      Jim.
 8
      BY MR. MARKOWITZ:
 9
                      How did your turnover in personnel in Carlisle
           Q
10
      compare to other CF facilities in your district?
11
                      MR. CANDIELLO:
                                      Objection to form.
                                                           Turnover
12
      in what group?
13
                      MR. MARKOWITZ:
                                      Turnover in supervisors.
14
                      MR. CANDIELLO:
                                      Which supervisors?
15
                     MR. MARKOWITZ:
                                      Line haul.
16
                     MR. CANDIELLO:
                                      Okay.
17
           Α
                      It was the highest I'd ever been associated
18
      with.
19
      BY MR. MARKOWITZ:
                      Did you transfer any other assistant terminal
20
           0
21
      managers to other positions while you were in York?
22
           Α
                      I don't recall doing that.
23
                     Did you ever specifically tell Dick that you
           0
24
      thought his leadership skills were lacking?
25
           Α
                     Yes.
```

```
1
      weaknesses of that terminal?
 2
                      Yes, I did.
           Α
 3
                      Of the 14 terminals in that division, which
           0
 4
      did you consider the most important?
 5
                      Carlisle, without a doubt.
 6
           0
                      Why?
 7
           Α
                      Just by the sheer magnitude of the operation.
      Carlisle impacts every -- or has the ability to impact every
8
 9
      single shipment that we deliver on the east coast from
10
      Virginia to Maine.
11
           Q
                      Why?
12
                      Both in and out. Well, it's a central funnel
      point for all locations to load to. It's the second or third
13
      largest terminal in the system, depending on how you want to
14
15
      measure it.
16
                      So consequently, all the terminals west, on
17
      the west side of them who can't make a direct shipment into a
      terminal, call it Boston, has to send it in to Carlisle to be
18
19
      reshipped into Boston. So we handle in excess of 120,000
20
      shipments a month across that dock, which is, by shipment
21
      count, the biggest terminal in the system.
22
                      When you say the system, you're saying in all
           0
      of CF nationwide?
23
24
           Α
                      Yes.
                      What other terminals were of a similar size at
25
           Q
```

into problems later on, I found that some of them were just communication issues that were creating breakdowns.

Q When you selected Jeff Rice to replace Mr. Conley, did you have a similar conversation with him about the Carlisle terminal, about strengths and weaknesses?

A Well, I tried to give him my impression of -my very short-term impression of what I thought he was going
to have to be able to address, and those issues weren't
confined to just dispatch. There was a number of things that
we were going through. We were growing the number of
shipments going through Carlisle.

We were considering closing down some other consolidation centers, which would put more work into Carlisle. And we needed to find a way to make sure we had the capacity to do that. There was door space available and there was no reason why we couldn't bring more work in.

The dock side had proven to be pretty efficient in our system. In fact, one of the best costs per hundredweights of handling are in Carlisle. And generally the work force there has a very good work ethic, they are good people. We don't have a great deal of labor problems and it was a good place to grow our company at the right cost.

So it was -- he was going to be in a position that was going to require being under the microscope every

placed them in the northeast regional dispatch. Do you know why the northeast regional dispatch was placed in Carlisle?

A Well, that particular group of terminals that falls into the northeast, which, again, is from roughly Norfolk all the way up into the tip of New England and includes clearance even out of Montreal, about 40 percent of all the shipments in the company come out of that quadrant. They're the heavy industrial east.

So the decision was made to take that quadrant, call it a regional center and try to control the drivers a little better from a utility standpoint from that location rather than from what it had been in the past was network control was in California and they were trying to manage the whole country from one single location,

California. We felt having somebody local and being closer to the problem, being able to communicate better with the terminals would bring more efficiencies.

Q According to Mr. Wojewodzki, he explained to you with respect to some of the problems that he was experiencing that it was this change of the four supervisors or moving the four supervisors into the northeast control center that had an impact on that. Did you accept that as a justification for attrition?

A I think when it first happened, it certainly was a justification, but a lot of time had passed from the

time that it first happened until even I came along and there was what I felt ample time to recruit and train people to replace those people that he put into the region.

And those people in the region were in the same location. Initially they were in a different room but on the same floor and later were all together, and during the heavy periods and vacations they were called on to interact with the rest of the operation and weren't exclusive to just the region.

Q Mr. Wojewodzki also --

But I'll say this, they were probably our best guys at the time and it was important we get off the ground in a good manner when they did that. That was long before I got there, so I wasn't part of that decision making process, but I think they did the right thing in putting good people in that operation. I don't think anybody thought that we'd have to struggle so hard to replace them.

Mr. Wojewodzki has also indicated that there was a scheduling issue that played a role with attrition that dealt with the men working I believe eight days in two weeks rather than seven days in two weeks, which was for the dock. Did you ever have any discussion with anyone about that?

A I discussed it with Dick and with Jeff several times.

O Do you recall approximately when you first

1.5

sometimes create some problems and one of them is vacations. In many places guys on that schedule don't get any vacation. I mean they take vacation, but they have to cover for everybody else. At the end of the day, they don't get any vacation or very little.

So it's not -- it never has been an issue with me, because of what appears to be less workdays. I don't believe it to be any less workdays and I had no objection to that schedule.

Q When you decided to remove Dick Wojewodzki from the position, attrition was an issue; is that correct?

A Oh, absolutely.

Q And what did you fault Mr. Wojewodzki on with respect to attrition?

Well, I think there was several things. One was a schedule that would allow people some semblance of a normal social life. And when you post schedules for the dock, for example, who work that same type of schedule, two on/two off, three on/three/off, people know that every other weekend they're going to be off. They can schedule social events with some certainty that they're going to be off. They can, in fact, even switch with somebody that -- and work a different shift for them if they have to attend a graduation or a wedding or things that they have to do to be off for.

1 When the schedules aren't posted and the 2 uncertainty is always there can I get the time off, it 3 created a lot of confusion with front line supervisors. as I talked to front line supervisors, it was the most common 4 5 complaint I heard was schedules aren't posted and I can't get a vacation because there's too many people -- too many 6 7 vacancies. Well, we don't have people to cover for 8 vacations. 9 0 When you say this was a complaint by the 10 supervisors, was this at all of the locations or just --11 No, at Carlisle. 12 0 And you said you talked to these folks 13 yourself? 14 Α Sure. 15 Q How often would you go to Carlisle at that 16 time? 17 Probably on average at least once a week. Α 18 0 And at that point, you would talk to the folks 19 working there? 20 Yes. And I talked to people as they left, Α 21 either by phone or through Jeff when Jeff would do an exit 22 interview with them, and ask them what, you know, what was 23 prompting them to leave, was it money, was it -- and very 24 seldom was it money. In almost every case it was they wanted 25 to work some, quote, regular hours, not necessarily days.

1 Q Why wouldn't you hold Jeff Rice accountable 2 for that? 3 Α Oh, I did. I mean at the end of the day it 4 was Jeff's responsibility. And that's why Jeff and I 5 collectively made the decision that we had to make a change. 6 Q Why were you holding Dick Wojewodzki 7 accountable for the attrition? 8 Α Well, because it was Dick's direct 9 responsibility to hire and fire. 10 Does that mean he was responsible for fixing 11 the problem? 12 Α Absolutely. 13 Did he ever present to you recommendations on 14 how to fix the problem? 15 Α Not that I recall. He identified it, but I 16 don't recall him ever having a plan of action to specifically 17 address that. And, as I said in my testimony, I can recall 18 several times asking him how many people have you interviewed 19 this week for openings and been told none. 20 That's why I got Wayne Kennard involved. 21 I think that was Wayne's first exposure to Carlisle was we 22 needed both drivers and supervisors, and I brought Kennard in 23 to help with that endeavor. 24 And toward the end of Dick's stay at Carlisle 25 I asked Wayne to come in and specifically look at the makeup

of the department and what -- interview the guys that were there, ask them, you know, what's been done, what's changed, what their feelings were about the operation in general in terms of them staying around and being satisfied with the quality of the working environment. And that's what Wayne brought back to me, that most of the employees that he interviewed pointed their finger at Dick as being the biggest part of the problem.

Q Do you recall why he was pointed out as the problem?

A Well, they saw him as the boss and the guy that should have developed schedules, hired replacements and been there to fix their problem. I mean they weren't too concerned about the company and the big picture. They were concerned about their own little sphere of responsibility, and so they saw, and rightfully, they saw Dick as the guy that was the boss.

Q Did you ever have any conversations with Mr. Wojewodzki after he had been removed from Carlisle?

A I had a quick conversation over in Norristown one day. And then not long before I left Dick wanted to see his personnel file, which I didn't have a problem with, and he came into my office and we chatted for 10 or 15 minutes. So I had a couple of face -- private face-to-face conversations with him afterwards.

1 changed after I tried to help make those changes. 2 Did you have to seek approval from anyone 3 before you removed Dick from his position? 4 Certainly. 5 Who did you --Q 6 Α Well, I remember talking -- originally I talked to Kennard to get some input from him, just to kind of verify what my feelings were. I wanted to make sure I hadn't 8 9 missed anything and I wasn't being biased in how I was reviewing things. But at the end of the day, our policy is 10 11 we don't demote people, especially long-term employees like 12 Dick, or fire them without talking to our in-house human 13 resource counsel, and that's Wayne Bolio. 14 Q Without getting into any detail of what was 15 said between you and Mr. Bolio, did you make contact with him 16 on this issue? 17 Α A couple times, yes. 18 There was also an issue raised in direct examination about reducing his pay. You said initially you 19 20 were not concerned about reducing his pay, but then later you 21 felt you had to. 22 Well, I think once he got a, quote, permanent 23 assignment and we knew where he was going to be, I was 24 compelled by company policy to pay him at 120 percent. 25 mean I paid him the highest amount I could pay him in that

position, period. So pay wasn't really the issue with me.

And I -- again, I was concerned about getting things fixed at Carlisle and I guess you could guess or second-guess yourself, but had Dick, for example, gone down to Baltimore, the Baltimore terminal manager's job would have probably been on par with his salary and he wouldn't have taken a salary adjustment at all, but that didn't work out. And where he went and the position he filled required me to follow policy and reduce him to 120 percent of midpoint.

Q At those larger terminals where there was a regional dispatch activity, was the person involved and responsible completely for line haul eventually turned into a regional dispatch manager, as far as you know, for example, at Chicago?

A As far as I know. And I don't know that they all were ATMs. I mean there's an awful lot of guys that handle some pretty good size regional dispatch centers that are still DOMs. So it was more of a local decision of sorts of what their actual title would be. Like I say, again, in the three locations that are comparable, meaning Chicago, Mira Loma and Carlisle, the guys in charge of line haul had ATM job titles.

Q From Exhibit 2 of Deposition Exhibit 1 in this case, which is the promotion of Mr. Kot, did you know Mr. Kot before he was rehired at CF?

1	IN THE UNITED STATES	
2		CI OI IMMOIDVANIA
3	RICHARD C. WOJEWODZKI, PLAINTIFF	: :
4	VS	: : NO. 1:CVO1-285
5	CONSOLIDATED FREIGHTWAYS, INC., DEFENDANT	
6	DEFENDANT	•
7		
8		
9		
10	TELEPHONE DEPOSITION OF: MA	ADV A DIMME
11	·	
12		LAINTIFF
13		ONNA J. FOX, REPORTER OTARY PUBLIC
14	DATE: JA	ANUARY 16 2002, 3:15 P.M.
15		ORGAN, LEWIS & BOCKIUS 17 WALNUT STREET
16	•	ARRISBURG, PENNSYLVANIA
17		
18		
19		
20	APPEARANCES:	
21	MARKOWITZ & KREVSKY, P.C. BY: LAWRENCE S. MARKOWITZ, 1	FCOIITPF
22	FOR - PLAINTIFF	PPAOTUR
23		
24	MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUI	IRE
25	FOR - DEFENDANT	

1	job performance?
2	A Yes.
3	Q When did those concerns begin?
4	A Approximately late '95, into '96.
5	Q What were the nature of those concerns, sir?
6	A At Carlisle, the facility that he worked in
7	was extremely important to the CF system and a location that
8	if they have trouble, it was trouble for the whole system.
9	Q What was the trouble that they were having?
10	A Timely movement of freight, driver retention,
11	penalty pay.
12	Q How was Mr. Wojewodzki involved in that?
13	A I believe in the time period that you're
14	asking about, '95, '96, there were two managers responsible
15	for line haul and he was one of those managers.
16	Q Were you only dissatisfied with Mr. Wojewodzki
17	or were you satisfied with the other as well?
18	A I think later on we made a change and went
19	from two to one to see if that would correct the problem.
20	Q And did it?
21	A I don't recall if it was something that
22	happened right away. The operation has evolved a little bit
23	from that time.
24	Q At any time did you express concerns to those
25	junior to you in rank about Mr. Wojewodzki's performance?

GUIE VECH C

1	IN THE UNITED STATED DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA
2	RICHARD C. WOJEWODZKI, :
3	PLAINTIFF :
4	VS : NO. 1:CVO1-285
5	CONSOLIDATED FREIGHTWAYS, INC., DEFENDANT
6	
7 [.] 8	
9	
10	DEPOSITION OF THEFTHE
11	DEPOSITION OF: JEFFREY L. RICE
12	TAKEN BY: PLAINTIFF
13	BEFORE: DONNA J. FOX, REPORTER NOTARY PUBLIC
14	DATE: JANUARY 16, 2002, 1:00 P.M.
15	PLACE: MORGAN, LEWIS & BOCKIUS
16	417 WALNUT STREET HARRISBURG, PENNSYLVANIA
17	
18	
19	
20	APPEARANCES:
21	MARKOWITZ & KREVSKY, P.C.
22	BY: LAWRENCE S. MARKOWITZ, ESQUIRE
23	FOR - PLAINTIFF
24	MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUIRE
25	FOR - DEFENDANT

1	A	Yes, '96, exactly.
2	Q	When you came back to Carlisle, at that point
3	you came back	as his supervisor, is that correct?
4	A	Correct.
5	Q	Before that had you ever been his supervisor?
6	A	No.
7	Q	Who informed you that you were being promoted
8	from Lorton a	nd Manassas to the Carlisle facility?
9	A	Pete Ferguson.
10	Q	What was his job at the time?
11	A	Division manager.
12	Q	Do you know if anyone else was this
13	something you	applied for or you were asked if you wanted
14	the job?	
15	A	I was asked did I want the job. I had to
16	interview for	it.
17	Q	Who did you interview with?
18	A	Pete Ferguson.
19	Q	Anyone else?
20	A	No.
21	Q , ,	You didn't have to interview with Mark Bunte
22	at all?	
23	A	No.
24	Q	So you came back to Carlisle and that was in
25	the GOM positi	lon?

1.	A	Correct.
2	Q	What does the GOM do?
3	A	GOM, the title means group operation manager
4	and basically	you're responsible for the facility and the
5	operations an	d the personnel within.
6	Q	As far as direct reports goes, you would have
7	two ATMs, cor	rect?
8		MR. CANDIELLO: Objection to the form of the
9	question. Wh	en?
10		MR. MARKOWITZ: When he came back to Carlisle.
11	A	When I came back to Carlisle, yes, there was
12	an ATM on the	dock and an ATM in line haul.
13	BY MR. MARKOW	ITZ:
14	Q	Who were they?
15	A	Tom Larson was the ATM on the dock, and Dick
16	was ATM in li	ne haul.
17	Q	Did you have any other direct reports aside
18	from either o	f them at that time?
19	A	Direct reports? What are you saying?
20	Q	Who reported to you.
21	A	I thought you meant like a report to hand in.
22	Q	No. Anybody else who reported to you directly
23	aside from yo	ur two ATMs at that time?
24	A	Everybody who would work there would
25	essentially r	eport to me. But we had layers where you had
		i

1	to you that he had any problems with how Mr. Wojewodzki was
2	handling the line haul ATM at Carlisle?
3	A Yes.
4	Q Can you tell me what he told you?
5	A He told me when you go back there, you're
6	going to have to try to get line haul together because it's
7	not running real well.
8	Q Did he tell you what was not running well?
9	A Basically he didn't get specific it's
10	just that we have a lot of problems in line haul.
11	Q Did he make any specific recommendations to
12	you as to what could be done to improve line haul?
13	A No. He did make a statement just to say when
14	you get there, see if Dick is the right person for the job.
15	Q Did he give you any goals that he wanted you
16	to achieve?
17	A Penalty pay.
18	MR. CANDIELLO: Let me make sure I understand
19	your question. Your question goes to line haul only?
20	MR. MARKOWITZ: Correct.
21	A I'm trying to remember. The only thing I can
22	remember is penalty pay.
23	BY MR. MARKOWITZ:
24	Q What is the goal that he wanted you to achieve
25	with respect to penalty pay?

1	A Back then I think the penalty pay was 16, I
2	think 16 minutes. It's been reduced since so I'm not sure.
3	Q Any other goals that he gave you?
4	A Yes. There was a recommendation that we need
5	to fix the supervisor retention.
6	Q What did he say about the supervisor retention
7	during this conversation?
8	A I think that in the period of three years we
9	lost 23 supervisors. And we can't afford to keep hiring and
10	training new supervisors; we need to be able to keep them.
11	Q Anything else that he gave you in way of goals
12	before you went back up to Carlisle as the GOM?
13	A Not that I can remember.
14	Q Did he express any concerns over how
15	Mr. Larson was doing his job?
16	A No, he didn't.
17	Q Did he give you any goals as to the dock
18	operation as to what he wanted done?
19	A Yes, he did.
20	Q What did he tell you?
21	A Basically our low-factor goal and our bills
22	per-hour goal.
23	Q He wanted to see them improve?
24	A Yes.
25	Q When you got there and took over as GOM, did

1	you sit down with Dick and discuss any concerns with him
2	that
3	A Are you done?
4	Q Yes.
5	A I thought you were still asking a question.
6	Q I was done. I wasn't sure if I was done, but
7	I was done.
8	A Yes, I did.
9	Q Would anyone else have been present aside from
10	the two of you?
11	A No. I was just very personal, and I told him
12	what we had to do and things we need to get done.
13	Q Tell me to the best of your knowledge when you
14	had this conversation.
15	A To the best of my knowledge, I remember
16	sitting down talking to Dick and telling him, you know, our
17	penalty pay, we got to reduce our penalty pay; I know it's
18	not going to happen overnight but there's things we have to
19	do and put in place. And I said I have to learn a lot more
20	what's going on; and also, can you tell me what the problem
21	is and why so many people are leaving, why can't we keep any
22	supervisors.
23	MR. CANDIELLO: The question he asked was when
24	did that happen.
25	A I thought you asked to the best of my

1	A	I really can't answer that.
2	BY MR. MARKOW	VITZ:
3	Q	Did you have that problem in Lorton or
4	Manassas?	
5	A	No.
6	Q	Did he indicate why he couldn't get good
7	people?	
8	A	No.
9	Q	Did you give him any suggestions on what he
10	needed to do	to stop attrition?
11	A	We talked about it. What I did is talked to a
12	lot of the su	pervisors to try to find out what the problem
13	was. Some of	the people I even talked to who had left, I
14	asked them if	they would come back or what the problem was.
15	Q ·	This, I take it, was not done over your first
16	week?	
17	A	No.
18	Q	It was done over a period of time?
19	A	Yes.
20	Q	As you grew into the GOM job there, did you
21	see any other	problems with Dick other than the two that
22	Mr. Ferguson	had identified to you, the penalty pay issue
23	and the attri	tion issue?
24	Α .	Yes. I seen a problem with being able to
25	communicate.	
1		

1	Q	Absolutely nothing?
2	A	No. You said did he take any action?
3	Q	Yes.
4	A	No. Did I ask him to?
5	Q	Yes.
6	A	Yes.
7	Q	What did you ask him to do?
8	⁻ A	I told him to give me a plan of action how we
9	were going to	be able to reduce the penalty pay.
10	Q	Do he do that?
11	A	Initially, no. And then I kept asking him and
12	he finally go	ot me a plan of action.
13	Q	What was that plan of action?
14	А	I can't remember.
15	Q	Was it followed through?
16	A	No.
17	Q	To your recollection did you even think that
18	that plan of	action had a chance of success?
19	A	What I told him to answer your question,
20	no, because l	had to go to Pete Ferguson and ask for the
21	authority to	hire more people.
22	Q	Wasn't Carlisle understaffed, though, at any
23	time anyway?	
24	A	Yes.
25	Q	Were you asking to hire more than just the
- 1		

1	Q	As far as the retention issue goes, did
2	Mr. Wojewodzł	ci provide you with a plan on that issue?
3	A	Yes, he did give me a plan on that, also.
4	Q	Did he give you one right away; or did you
5	have to pull	teeth on that one, also?
6	A	I pulled teeth on that one, also.
7	Q	Do you remember what the plan he gave you was?
8	A	The plan had to do with training,
9	communicating	with the supervisors and to supply them with a
10	schedule that	would benefit their way of life.
11	Q	Was any of that adopted?
12	A	The training never came into being. The
13	schedule came	e but it came like on a two-week interval or
14	three-week ir	nterval, which is not what I wanted. I wanted
15	them to be ak	ole to plan their life.
16	Q	What was the interval you wanted it to be on?
17	A	At least six months. I told him at least six
18	months.	
19	Q	You told that to Dick?
20	A	Yes.
21	Q	Anything else on the retention plan that
22	occurred or d	lidn't occur?
23	A	No. That was it. Really, nothing occurred.
24	Q	Was retention in some way hurt by the forming
25	of the Northe	ast Service Center and having to send line haul

	·
1	Q What happened to them?
2	A I sent the e-mail to Dick. And I didn't send
3	it as though I was planning to do something. I sent it for
4	him to get something done. So I don't know what happened to
5	the e-mail. I mean I didn't keep it. I just sent it to
6	him.
7	Q You wouldn't keep a copy when you would send
8	that?
9	A No.
10	Q You also spoke with him in person?
11	A Yes.
12	Q Are you able to tell me approximately how many
13	times you met with him in person to express your
14	dissatisfaction?
15	A I wouldn't be able to put a number on it.
16	Q Would it be more or less than five?
17	A It would be more than five.
18	Q Are you able to tell me what you told him in
19	these conversations that you were dissatisfied with?
20	A We had a conference call every morning at
21	8:00. And on that conference call, we had to discuss our
22	operation, our dock and our line haul operation. Usually
23	every day we would have a problem that we didn't do
24	something in the line haul. So after the conference call,
25	we usually talked we have to get this fixed or we have to

get that fixed. We can't come up on a call every day and not know the answer to these questions.

So every day we talked and every day we were in the same room during the conference call. So there was a lot of issues that weren't done behind closed doors with just him and I. Even some of the other supervisors were in the room. But it was done as a team concept this is what we have to do, we have to get this done.

Q Did you ever pull him aside at anytime privately to let him know of your displeasure with how he was doing his job?

A Yes.

1.1

Q Could you describe those conversations?

A Basically, it's the same thing, Dick, I asked that you give me a plan of action, we have to follow through with it; or when are you going to get the supervisors' schedules done so the supervisors know when they're going to be able to take vacation or know when they're going to be off; we need to get these things done; we need to make sure that when we get on the call, we have our I's dotted and our T's crossed. It was basically that type of conversation.

Q Did you ever tell Dick that his job was in jeopardy if things didn't improve?

A Yes. And I even worded it as our job is in jeopardy.

1	Q	Meaning both you and him?
2	A	Right.
3	Q	Were you receiving heat from Pete Ferguson
4	about this?	
5	A	Yes.
6	Q	What kind of heat were you receiving from him?
7	A	One of the things that was said that I
8	particularly	didn't care for was, you don't want to be known
9	as the person	who almost fixed Carlisle.
10	Q	That's something Pete said to you?
11	A	Yes.
12	Q	Anything else that Pete said that you took as
13	being pressure	e being put on you as well?
14	A	Oh, yeah, there was pressure all the time that
15	you have to go	et it done, you have to get it done. And if
16	it's not you,	then whoever is working for you.
17	Q	Did you ever receive any pressure from anyone
18	above Mr. Fer	guson regarding the line haul operations in
19	Carlisle while	e Dick was there?
20	A	Yes, there was pressure. It was indirect, but
21	I knew where	it was coming from.
22	Q	Tell me about it.
23	A	It was from Mark Bunte because Mark Bunte was
24	I guess at	that point he was vice president of
25	transportation	n, which line haul was under his jurisdiction.

1	Q What was he doing to put indirect pressure on
2	you?
3	A Basically he has already said that is Dick the
4	right person for the job, can he get the job done. And at
5	that point, I said, well, what I need to make sure is that
6	we have proper staffing and I need to get some more
· 7	supervisors to give him an opportunity to make sure he can
8	get the job done. That's what I went to Pete Ferguson for,
9	the extra supervisors.
10	Q Did you ever speak with Dick about his
11	communication skills?
12	A Yes.
13	Q Tell me about those conversations.
14	A I talked to Dick. I said, I've talked to a
15	lot of supervisors and they don't like coming to you for
16	questions, they don't like coming to you to ask you anything
17	because of your demeanor, so they can't learn, because
18	although Dick is knowledgeable, he wasn't able to train or
19	to communicate. And he even told me on different occasions
20	he's going to work on it, that he's going to get better at
21	communicating.
22	Q Who made the decision to transfer Dick out of
23	Carlisle?
24	A Pete Ferguson.
25	Q Tell me how the decision was arrived at to the

1	A	His title did change.
2	Q	What did his title change to?
3	A	His title changed to DOM because of the
4	restructuring	of the line haul configuration.
5	Q	Did Mr. Kot have the same title as
6	Mr. Wojewodzk	i had?
7	A	No, because we took the ATM out of line haul
8	operations th	roughout the company and what they replaced
9	them with was	called regional operations managers. So he
10	was an ROM.	It was a new title. No one ever had that
11	before. But	it took the place of the ATM.
12	Q	Did Mr. Corson's duties change in any way from
13	when Mr. Woje	wodzki was transferred to when he received his
14	new title?	
15	A	No.
16	Q	He kept on doing the same thing with just a
17	different tit	Le?
18	A	Exactly.
19	Q	How about Mr. Kot, did he pick up additional
20	responsibilit	les?
21	A	Yes, he did. He was responsible for the line
22	haul operation	and the regional dispatch.
23	Q	Did Mr. Corson in any way report to Mr. Kot?
24	A	He reported directly to Mr. Kot.
25	Q	What were his job duties, Mr. Corson's job

1 duties? 2 Α Just the basic fundamentals of the operation: 3 Make sure everything was running right and reporting to Jim any problems he might have had. Basically a lot of times, 4 5 he would just fill in for different supervisors, also. 6 Q That was his job when he worked under 7 Mr. Wojewodzki, also? 8 Α Exactly. 9 You mentioned that you talked to various employees about Mr. Wojewodzki and their thoughts and 10 feelings about him. What did that reveal to you? 11 12 That's where I got the information that his 13 communication skills lacked. I had supervisors come to me 14 in private to my office and let me know their concerns about 15 the line haul operation. 16 0 Such as who? 17 Α Some of the supervisors are no longer there. 18 Chris Farland, Steve Sheaffer. I'm trying to think of some Ronnie Polovac. 19 of the names. Just about -- maybe about 20 four different people came to my office and just expressed 21 their concern.

Q Did you ever observe Mr. Wojewodzki communicate inappropriately towards one of his employees?

A Yes.

22

23

24

25

Q Can you give me an example of what you

observed? 1 What I observed was him being short, 2 Α quick-tempered. And what it revealed to me was I don't have 3 the time to talk to you. So it kind of turned the guys 4 off. When they needed to go to him, they just didn't go to 5 6 him. 7 Who did they go to instead? 0 Pat. Α 8 9 MR. CANDIELLO: Pat Corson? Α Yes. 10 BY MR. MARKOWITZ: 11 Who was charged with the responsibility of 12 telling Mr. Wojewodzki that he was being transferred? 13 14 Α I was. Do you remember what day you did that? 15 Q I'm thinking. And to the best of my memory, 16 Α 17 it was a Thursday. Tell me to the best of your recollection what 0 18 was said by you and by Mr. Wojewodzki in that conversation. 19 First, I asked Dick to come over to my office Α 20 because I discovered that he was in the line haul building, 21 which I didn't know -- he wasn't supposed to be at work that 22 day. And I was already in the process of trying to get a 23 So I said could you stop over here. 24 hold of him. When he stopped over there, I told him, I 25

1	Q	Did you provide him with the name of someone
2	who could ans	wer that question?
3	A	I told him that Pete would be in there on
4	Tuesday and F	ete was going to talk to him on Tuesday.
5	Q	But that was something that came up in the
6	transfer meet	ing?
7	A	Yes.
8	Q	Since the time of his transfer, has
9	Mr. Wojewodzk	i ever come under your supervision again?
10	A	No.
11	Q	After the transfer was made, who did Jim Kot
12	end up superv	ising?
13	A	He supervised everyone in the line haul
14	operation.	
15	Q	Who did Pat Corson supervise?
16	A	Everybody below him. He reported to Jim.
17	Q	Do you know a Wayne Kennard?
18	A	Yes.
19	Q	What is his position?
20		MR. CANDIELLO: Today?
21		MR. MARKOWITZ: Yes, today.
22	A	Human resource manager.
23	BY MR. MARKOW	ITZ:
24	Q	How about at the time of Dick's transfer, what
25	was his posit	ion?

1	Q	Was he there while Dick was there and you were
2	there?	
3	A	Who, Richard Pena?
4	Q	Yes.
5	A	No.
6	Q	When was he in Carlisle?
7	A	He was in Carlisle when I came back. But
8	Richard Pena,	as I remember, was in York. He was a dispatch
9	supervisor in	York.
10	Q	How about Mark Walszak, W-a-l-s-z-a-k?
11	A	Mark Walszak was there.
12	Q	What was he doing?
13	A	Supervisor.
14	Q	On line haul?
15	A	Yes.
16	Q	What is your date of birth?
17	A	5/29/53.
18	Q	To your knowledge are their fringe benefits
19	that ATMs rece	eive that FOMs do not receive?
20	·A	No.
21	Q	What is the difference between what an ATM
22	does and what	an FOM does?
23	A	An FOM is, I would say ATM and FOM?
24	Q	Yes.
25	A	The ATM is responsible for all of the FOMs in

1 Q When you first arrived at the Carlisle 2 terminal, who was responsible for recruitment of transport operators? 3 That's the job requirement of the ATM of line Α haul. 5 6 When you returned to Carlisle as the GOM in Q 7 that year 1999, did you get involved at all directly as the 8 GOM in transport operator recruitment? 9 Α I took ownership of the whole process. 10 Q When you say you took ownership, does that 11 mean that Dick Wojewodzki was relieved of that duty? 12 We needed drivers badly and the problem was we Α 13 couldn't hire any. So what opportunity did you look at, 14 what channels did you take to hire drivers, did you do this, 15 did you do that. So I did a number of different things that 16 he didn't do, and I was able to hire at least 50 drivers. 17 0 Did you have Mr. Wojewodzki get involved in your activities of recruiting transport operators? 18 19 Α Actually, I had the people show up in the 20 dock operation building and I interviewed them there. And I 21 gave them their test there and called them back. And I used 22 one of the clerks in line haul to do the finishing part of it. 23 24 You said you hired 50 transport operators. 25 Over what period of time did you hire that group?

1	Q	How do you know that?
2	A	On the calls, every time we would have a call,
3	he would ask	Dick, how are you doing on the hiring, you know
4	we need 50 dr	rivers in Carlisle, are you able to get them,
5.	how many did	you process. And we were always coming up
6	short.	
7	Q	Was he just not doing it at all or his efforts
8	were just not	producing results?
9	A	I think his efforts weren't producing results
10	due to a lack	of effort.
11	Q	Was he able to hire any transport operators?
12	A	While I was there, he may have hired one or
13	two.	
14	Q	You also mentioned about giving you would
15	interview the	em and later you would give them a test. What's
16	the test that	you would give them?
17	A	At that time we had what was called the
18	Wunderlich, a	and every person who was employed by CF had to
19	take a Wunder	lich Test.
20	Q	Is that a pencil-and-paper type of test?
21	A	Yes, it is.
22	Q	That does like a psychological profile?
23	A	Psychological profile.
24	Q	This wasn't anything where you had to do a CDL
25	test for them	to test their driving skills?

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI,

PLAINTIFF

VS

NO. 1:CV01-285

CONSOLIDATED FREIGHTWAYS, INC., DEFENDANT

VOLUME 1

VIDEO

DEPOSITION OF: RICHARD C. WOJEWODZKI

TAKEN BY.:

DEFENDANT

BEFORE:

SHERRY BRYANT, RMR, CRR

NOTARY PUBLIC

TORR PIZZILLO, LEGAL

VIDEO SPECIALIST

DATE:

OCTOBER 31, 2001, 10:06 A.M.

PLACE:

MORGAN, LEWIS & BOCKIUS

417 WALNUT STREET

HARRISBURG, PENNSYLVANIA

APPEARANCES:

MARKOWITZ & KREVSKY, P.C.

BY: LAWRENCE S. MARKOWITZ, ESQUIRE

FOR - PLAINTIFF

MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUIRE

FOR - DEFENDANT



1	Q	Did you have a specialty?
2	A	I was in the Transportation Corps.
3	Q	Have you ever been convicted of a crime?
4	A	No, sir.
5	Q	Would that include a traffic offense as well?
6	A	No, sir, I've not been convicted.
7	Q	You're very lucky compared to the rest of the
8	world. Wh	at is your date of birth?
9	А	January 15th, 1943.
10	Q	Your current age today is?
11	A	I am 59. I'm sorry, 58. '43, 2001 would be
12	58. I'm s	orry.
13	Q	So I take it from the date of your birth and
14	the way yo	u've described your age today, you will be 59 in
15	January of	this coming year?
16	A	That is correct.
17	Q	Thank you. What education have you achieved
18	and let's	start with high school?
19	A	Four years of high school.
20	Q	Where did you attend high school?
21	A	Saint Anthony's of Padua in Jersey City, New
22	Jersey.	
23	Q	Have you gone to college?
24	А	Yes, I did. I went to what was known as
25	Pennsylvani	a Military College, now known as Widener.

1	chain of command I follow is Barry first.
2	Q What is your current position?
3	A My current position is FOM, freight operations
4	manager.
5	Q For how long have you been in that position?
6	A Since December 6, 1999.
7	Q I'm going to walk through again the locations
8	you identified at which you worked for CF and see if you can
9,	approximate the amount of time you were in each of those
10	locations. As I understood it, you began in Philadelphia.
11	Approximately how long were you there before transferring to
12	Camden?
13	A I really don't know exactly, sir, because
14	Camden, New Jersey was a brand new facility or a new
15	terminal. The concept then was to operate or organize the
16	smaller terminals, close the larger terminals and, you know,
17	better service for customers. I would say possibly a year,
18	you know, from Philadelphia to Camden.
19	Q Let's work backward from your current position
20	and see how that that's more important, I think. You've
21	been in York currently since December 6, 1999; correct?
22	A That is correct.
23	Q Prior to that you said you were in Carlisle.
24	For how long had you been in Carlisle?
25	A I was in Carlisle from July of 1995 through

```
1
      almost the end of August of 1999. And then I had a couple
 2
      months being located between Norristown, Philadelphia, and
 3
      then back to York.
 4
                      During the period of August '99 until December
 5
      6, '99, were you in York for --
 6
                      No, sir.
           Α
 7
           O
                      -- that approximate three-month period?
 8
           А
                      No, sir.
 9
           Q
                      I take it then you were in the Norristown,
10
      Philadelphia terminal areas during that time?
11
           A
                      That is correct.
12
                      Prior to going to Carlisle in July of 1995,
13
      how long had you been in York?
14
           Α
                      I arrived in York in 1987.
15
                      How long had you been in Baltimore before
           0
16
      going to York?
17
                      '84 to '87.
           Α
18
           Q
                      How long were you in Bristol before going to
19
      Baltimore?
20
           Α
                      I was in Bristol for seven years. So that
21
      would be 1977 through 1984.
22
           Q
                      How long were you in Philadelphia before going
23
      to Bristol?
24
           Α
                      Approximately six months.
25
           Q
                      How long were you in Camden before going to
```

		i
1	Q	Do you have any reason to disbelieve that
2	statement to y	ou?
3	A	A division manager, you know, I know has, you
4	know, responsi	bilities for X amount of terminals. So
5	probably his s	chedule on Monday was a little busy.
6	Q	Over what division did Mr. Ferguson have
7	responsibility	· ?
8	А	The mid-Atlantic division.
9	Q	What states are covered by the mid-Atlantic
10	division?	
11	А	Maryland, Virginia, Pennsylvania, and I think
12	that's about i	t, sir.
13	·	MR. MARKOWITZ: Delaware?
14	А	There's nothing in Delaware and there's
15	nothing the	ere was a terminal in Jersey, but that was given
16	to another div	rision. That's Trenton, New Jersey.
17	BY MR. CANDIEI	LO:
18	Q	When you saw Mr. Ferguson on Tuesday, what
19	time of day wa	s it?
20	А	It was early afternoon. It was after lunch.
21	Q	How did you know that was the time for you to
22	meet with him?	
23	А	I was told that Mr. Ferguson would see me in
24	the afternoon.	
25	Q	Who told you that?

```
1
           Α
                      Again, I'm going to have to say Mr. McIntyre.
2
      But it was another -- it was either Frank Soper or Dan
 3
      McIntyre who told me that Mr. Ferguson would see me on
 4
      Tuesday afternoon.
 5
                      When Mr. Ferguson met with you, in which
           0
 6
      office did he see you?
                      The terminal manager's office.
 7
           Α
                      When he met with you, were the two of you
 8
           0
 9
      alone?
10
                     Yes, we were.
           Α
                     Was the door shut?
11
           0
12
           Α
                      Yes, sir.
                      Tell me everything you remember coming out of
13
           0
14
      Mr. Ferguson's mouth and yours.
                      My first question was to ask Mr. Ferguson why
15
           Α
16
      I was removed or reassigned from Carlisle, Pennsylvania to
      Norristown, and he told me that there were three specific
1.7
      reasons why he was going to say, you know, I was taken out or
18
19
      reassigned. He said first, he said the penalty pay in line
20
      haul.
             The second was the attrition of employees. And the
21
      third was that I lacked the leadership skills in the new age
22
      to help the company go forward, which I assumed were
23
      leadership responsibilities.
                      So that I understood what you said as to the
24
25
      third reason, that you lacked leadership skills in the new
```

1	A I'm speculating.
2	
	Q I take it then that when he used that phrase
3	"new age" that didn't immediately bring to your mind some
4	image of either a marketing program of CF or a method of
5	management style or something like that?
6	A No, sir.
7	Q Had you ever heard Mr. Ferguson use that
8	phrase prior to that day?
9	A No, sir.
10	Q When Mr. Ferguson described these reasons as
11	the cause for your transfer to Norristown, what, if anything,
12	did you say in reply?
13	A In reply, going back to the first one, the
14	penalty pay, I was the person who identified the problem that
15	was in the line haul operation. And when you lose your four
16	strongest supervisors into a new program back in 1988, April
17	of 1988, which was the creation of the northeast regional
18	control center, I lost my four strongest supervisors to that
19	operation, because I was told that that operation will work,
20	under any circumstances, it will work, it will fly.
21	Q Who told you that?
22	A I was told that by Mark Bunte.
23	Q Spell Bunte.
24	A B-u-n-t-e.
25	Q Who was he at the time?

1	Q You said that you established a planner
2	position when you were in Carlisle?
3	A Yes, sir.
4	Q As I understood it, you said you lost your
5	four strongest supervisors in 1988?
6	A '98, sir. Maybe I, you know, didn't state it
7	properly, but we moved from York to Carlisle in 1995, okay.
8	And the planning position was done when we first started in
9	Carlisle in 1995. It was a whole new operation. And then
10	the regional control office, the northeast regional control
11	office came into existence in April of 1998, and that's when
12	I lost my four strong supervisors.
13	Q Where was the northeast regional office
14	physically located?
15	A On the same floor, the desk next to the
16	planner.
17	Q What position was it that the planners you
18	have identified went into? Do you remember the jobs they
19	assumed?
20	A They went into northeast they went into the
21	northeast regional control center and they were being paid
22	the salary of an FOM.
23	Q Do you know what their title was?
24	A I would have to say line haul supervisor, sir.
25	I don't know.
ļ	.

```
When your planners went over to the northeast
1
           Q
2
      regional office, were you permitted to replace them?
                      I'm trying to think how many people I had
 3
 4
      working at the time. Yes, I would have to say yes, that I
      was permitted to replace, if not four, at least a certain
 5
 6
      number, maybe two or three of the four people.
 7
                     MR. CANDIELLO: Let's take a short break.
                      THE VIDEO OPERATOR: We are now going off
8
 9
               The time is 11:11.
      camera.
10
                      (Recess.)
                      THE VIDEO OPERATOR: We are now back on
11
12
               The time is 11:30.
      camera.
13
      BY MR. CANDIELLO:
                      Mr. Wojewodzki, did you happen to remember the
14
           0
      name of the fourth supervisor who you thought was so good?
15
                      No, I didn't.
16
           Α
                      Do you know if that fourth supervisor
17
      currently works in the northeast regional office?
18
                      I want to say the man's name is Lloyd Zercher,
19
      but I am not, you know, positive that it is that individual.
20
      He was one of my strong supervisors at the time, but he was
21
      reassigned to York and then he came back to Carlisle.
22
23
           0
                      Zercher, Z-e-r-c-h-e-r?
24
           Α
                      That is correct.
                      Now, these four were sent over in April of
25
           Q
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```
1998; is that correct?
1
2
                      That is correct.
                      Previously I asked you and I believe you
3
           0
      testified that you had no authority to in any way restrict or
4
      inhibit their movement over to the northeast regional office;
5
 6
      is that correct?
                      Well, I was given the ultimatum, sir, that
7
           Α
      this new operation was going to succeed, okay. And so I put
8
      the strongest, four strongest supervisors in that capacity.
 9
                      Was it your decision to place those four
10
11
      there?
                      Yes, sir.
12
           Α
                      Was anyone else involved in that decision
13
           Q
14
      making?
                      Steve Deichman had part of it.
15
           Α
                      At that time, what role did Steve have?
16
           Q
                      He was working for NET, N-E-T, and he was a
17
           Α
      field trainer.
18
                      When I had asked you earlier about where
19
      people were in 1988, were you thinking 1998 as we were going
20
21
      through that process?
22
           Α
                      Yes, sir.
                      Thank you. You were an ATM in York for the
23
            Q
      entire period you were there from 1987 until July of '95?
24
25
           Α
                      Yes, sir.
```

believe it's a no, so apparently we did not. And I intend to come back to these things, because I try to keep in mind what we have covered.

Tell me what else was said, because I understood you were being told of the three reasons, and as you were going back to the three reasons you talked then about losing your four strongest supervisors; correct?

- A Uh-huh.
- Q Which had occurred sometime in April of '98?
- 10 A Correct.

Q Then did you raise that loss to Mr. Ferguson's consciousness at the time on that Tuesday you were speaking to him in the afternoon in Norristown?

A Yes, I did, sir, plus I did have a detailed report that I sent to Mr. Ferguson when he first came in with the company -- I mean into the division, because he wanted to know what the problems were, especially with the penalty pay, the problems with attrition. Those were the two most serious problems that I had at the time, loss of personnel and the penalty pay. And I identified the problem and, you know, then it's brought up to me as that I was the cause for the attrition and the penalty pay.

- Q I take it you disagreed?
- 24 A Yes, I did.
 - Q And did you disagree to Mr. Ferguson on that

į		
1	occasion?	
2	A Yes, I did.	
3	Q When did you send him the e-mail on these to	WO
4	problems?	
5	A I believe that was the first quarter of 199	9.
6	I believe he came into the division either November-Decemb	er
7	of 1998, and I forwarded that information, upon his reques	t,
8	the first quarter of 1999.	
9	Q So you just so that I understand, he cam	е
10	in in the end of 1998?	
11	A Yes, sir.	
12	Q When he took over that position, apparently	he
13	looked around at the various areas and he made a request t	0
14	you and said, tell me why we have these two problems; is t	hat
15	correct?	
16	A That is correct.	
17	Q When you created your report to him, did yo	u
18	attach it to his request?	
19	A Yes, I did.	
20	Q So it was a reply to an e-mail?	
21	A It was an amended reply to his original	
22	e-mail.	
23	Q How did you amend your reply to his origina	.1
24	e-mail, did you keep your original reply?	
25	A I believe I did. You do have a copy of the	!

```
1
       percent?
  2
                       It was 12.3, 12.2, something in that area.
            Α
  3
                       Did it rise in 1998?
            Q
 4
            Α
                       My figures show about 14.2, 14.3 for the year.
                       So the 12.2, 12.3 you gave us first you
 5
            Q
 6
       believe was for the year 1997?
 7
            Α
                       That is correct.
 8
            Q
                       14.2 to 14.3 was for the year 1998?
 9
            Α
                       Yes, sir.
                       Do you know what the yearly average was for
10
            0
11
       1999 for Carlisle?
12
            Α
                       It was in the twenties.
13
                      Twenty what, any estimate?
            Q
14
                      I'd say 20.5.
15
            Q
                      Not 25, 20.5?
16
                      20.5.
            Α
17
                      That was the annualized number; correct?
            Q
18
            Α
                      Yes, sir.
19
                      Line haul supervisors, did they get involved
            0
      in the dispatching of transport operators?
20
21
           Α
                      Yes, sir.
22
                      Were they the folks involved in the actual
            Q
23
      dispatch?
24
           Α
                      Yes, sir.
25
           Q
                      So we had 18 line haul supervisors authorized
```

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```
1
       computer.
 2
                      How did you receive it?
 3
            Α
                      You put in a certain message form and type in
       PRSP, which is penalty pay responsibility, comma, CLP, and
 4
       you take it over to print head, and that gives you the report
 5
 6
       on a weekly basis.
 7
                      Were you printing them off on a weekly basis?
            0
 8
            Α
                      Yes, sir.
 9
            Q
                      Why would you print them off on a weekly
10
      basis?
11
            А
                      To see where we were. After the August 20 --
      after the August reassignment see how the next, you know,
12
13
      person was doing as far as penalty pay is concerned.
14
                      Just to refresh my memory, when did Mr. Larsen
15
      go to the dock?
16
           Α
                      He went to the dock while Chuck Smith was
17
      still GOM. So that had to be probably 1997.
18
           0
                      To what did you attribute the rise in
19
      percentage from '97 to '98 in the penalty pay?
20
                      The penalty pay between 1997 and 1998, the
      1997 came out to around 12.3, I think I stated, which was a
21
22
      little bit over the goal that I was given. The 1998 14.8 was
      with the -- of the four supervisors that went into regional
23
24
      control, the northeast regional control, and the new people
25
      that we had to retrain, or train I should say, not retrain.
```

```
1
                      So you attributed part of it to the loss of
           0
 2
      the planners and another part to the turnover in the line
 3
      haul supervisors; is that correct?
 4
                      Yes, sir, that is correct.
 5
                      And before this morning, you said that you
           0
 6
      thought the annualized percentage in '98 was something around
      14.3. You just said 14.8. Which do you believe it is?
 7
                      I believe it's 14.3. My mistake.
 8
           Α
 9
                      What was your goal for 1998?
           0
10
                      12.3.
           Α
11
                      So it had gone up a percentage from the
           Q
12
      previous year?
13
           Α
                      Yes, sir.
                      In 1999, you identified 20.5 was the
14
           Q.
15
      percentage; correct?
16
                      That is correct.
           Α
17
                      What was your goal?
           Q
18
           Α
                      I believe it was still 12.3.
19
           Q
                      To what would you attribute the rise from
20
      approximately 14.3 in '98 to the 20.5 in 1999?
21
                      I would say the 1999 was again attributed to
           Α
22
      the personnel turnover, the training of new people, which is
23
      a costly -- you know, it's a costly venture, because of the
24
      mistakes that are made. And most of the reports are
25
      generated by personnel input into the computer.
```

1 And if somebody puts in a wrong time or wrong reason why a TO was off, that inflates your runaround pay, 2 especially if you arrive a person, you know, six hours ahead 3 of time or six hours later than what he actually came in at. 4 Who was responsible for training the line haul 5 6 supervisors in their duties? Predominantly it would be myself would be 7 Α And then if Steve Deichman was in the area, he 8 would do some training. And then, of course, when Pat Corson 9 was promoted to ADOM, he'd have responsibility for training. 10 When did Pat Corson get promoted? 11 Pat was promoted while Rich Conley was there, 12 Α because there was a chance that Pat was going to leave the 13 company because of the -- he had a problem with the two 14 different work schedules between the dock people and the line 15 haul people, plus he wanted some additional income. 16 And he was already poised and ready to go to 17 New Penn when Rich talked him out of going. And then he 18 asked me if I had any objections if he promoted him to ADOM, 19 and I said, of course not. And with the promotion he covered 20 both bases. He gave him the salary that he was looking for 21 22 plus promotability. 23 This was Mr. Conley? 0 Yes, sir. 24 Α 25 I thought Mr. Conley was the GOM? Q

```
1
      the weekends. My schedule was that the person would work,
2
      possibly to give them a break, it would be Monday-Tuesday,
3
      off Wednesday, maybe Thursday-Friday and then off Saturday
 4
      and Sunday. But we had to work each supervisor four days a
5
             It's not like the seven days that, you know, the other
 6
      people are on.
 7
                     I may have misheard you, but could you go back
           0
      over again how those four days might be distributed within a
8
9
      week. Monday-Tuesday, then?
10
                     Monday-Tuesday, then it could be -- without
11
      looking at a schedule, okay, it could be Monday-Tuesday and
12
      then they could be off Wednesday-Thursday and then they could
      work Friday, Saturday and Sunday, and then next week they'll
13
14
      only work Wednesday-Thursday.
15
                     But I would have to make sure that they
16
      worked, each man worked four days of that workweek. And our
17
      workweek goes from Sunday through Saturday. So even though
      they would work the weekend, they would be workdays of two
18
19
      different weeks.
20
                     Did any of your line haul supervisors complain
           0
21
      about the way their workdays were distributed within a
22
      workweek?
23
                     Yes, sir.
           Α
24
                     Did they complain to you?
           0
```

Yes, sir.

25

Α

Q What did they say?
A That it was it was, you know, difficult to
make plans and it was difficult to difficult to work the
times that were scheduled.
Q How far out in advance would you create a
schedule?
A I would say the shortest period was two
months.
Q So if we were looking at the beginning of
November now, when would you have created a schedule for a
November when you were an ATM, two months before that or a
month before that?
A Probably a month before that. It would
encompass October, November. There would be a two-month
posting on my door of the work schedule.
Q And then at the end of October then you would
have a December-January schedule put together?
A Yes, sir.
Q It would always be a month ahead?
A I would have the month of December. Yes, sir.
Q Why would it be hard to schedule if you were
giving everyone a month's notice and they would be scheduled
for specific days?
A They you know, they were enticed with that
schedule that the dock people were working. They wanted to

```
1
      have marked at least this series in the lower right-hand
 2
      corner beginning with Bates number 300051 and it concludes
      with 300071.
 3
 4
                      Within this series of pages you believe you
 5
      have found the e-mail to which you have referenced. Did you
 6
      say yes? I didn't hear you.
 7
                            Yes, I'm sorry.
           Α
                      Yes.
                      I know it's very faint, but this is what I
 8
           0
 9
      have. Can you, to the best of your ability, identify this as
10
      a memo from you to Mr. Ferguson; is that correct?
11
                      It was an e-mail I had sent to Mr. Ferguson
12
      and I cc'd or carbon copied Richard Conley.
13
           Q
                      Who at that time was your GOM?
14
           Α
                      Yes, sir.
15
                      The date of this e-mail was?
           Q
16
           Α
                      Wednesday, 16 December 1998.
17
                      And when did you send it, shortly after lunch?
           Q
18
                      It says 12:43, okay, so...
           Α
19
                      Shortly after lunch?
           0
20
                      Yes.
           Α
21
                      To the best of your ability, can you read
           0
22
      what's here?
23
                      It says (reading): Mr. Ferguson, as per your
24
      request Carlisle penalty pay per dispatch was below the 10.5
25
      goal from January through the first week of April 1998.
```

```
The issue we were talking about was penalty
 1
           Q
           When you referenced this, obviously you were talking in
 2
      reference to all three issues he was raising to your
 3
      consciousness; is that right?
 4
 5
                      Yes, sir.
           Α
                      And you told him that you had sent this memo,
 6
           0
 7
      and what was it, that you had asked for his help as a result
      of this memo?
 8
 9
           Α
                      Yes, sir.
                      And what about that?
10
           0
                      Okay. In April I believe of 1999 or possibly
11
12
      May, he -- Mr. Ferguson authorized us to change the work
13
      schedule from eight days to seven. He also gave his
14
      authorization to increase the line haul supervision I believe
      by three, by three people.
15
                      So you'd have 21?
16
           0
17
           Α
                      Yes, sir.
                      Is that part of the e-mails that are part of
18
           0
19
      this packet?
                      It should be, yes. That's what I was trying
20
           Α
21
      to turn to. Okay. As you can see, the one under number 3A,
      okay, second page of 3A.
22
23
                      What is the number at the bottom of the page?
           0
                      300058.
24
           Α
25
            Q
                      All right.
```

1	A Right, sir.
2	Q And apparently it was the schedule of four on,
3	three off that bothered the line haul supervisors?
4	A Yes, sir. It in reality it bothered them
5	because they were on a four-three schedule, and the other
6	part was is that the next building across the road from the
7	line haul building, those people were working less days. And
8	I had a tough time selling, you know, selling why we were
9	working four days, okay.
10	We also when the dock was off for holidays
11	line haul was the guard service. So we maintained a line
12	haul operation through the holidays. The only time we didn't
13	work is Christmas Eve and Christmas day.
14	Q Who was Wayne Kennard?
15	A Wayne Kennard is the human resource man
16	from for eastern area. I believe he's stationed or homed
17	in Massachusetts or Vermont.
18	Q He'd come into the Carlisle terminal?
19	A Yes, sir.
20	Q And according to this memo, he had come in in
21	a recent visit and this memo was dated June '99, June 29th,
22	'99, so apparently he had come in sometime in the summer?
23	A Yes, sir.
24	Q Did the dock have the same turnover as you?
25	A No, sir.

1 Q Would that be something that would be 2 scheduled on a weekly basis? In other words, you wouldn't know that until the week came up that you would be scheduled 3 for Thursday or Friday -- or Wednesday or Thursday I mean? 4 5 I would put that on a schedule, sir, as soon 6 as I would know it. And if I had it a month in advance I 7 would put it on in advance. It would be on the calendar a 8 month in advance. 9 Well, what if it -- how often did you have 10 that kind of notice? There were times that it was -- emergencies 11 12 would arise or illness would come about that I would have to, 13 but, again, if I did that, if there was short notice, I would 14 call the individual into the office and explain to him what was going on and let him know that, you know, that he would 15 16 be working an additional time. 17 In 1998 and 1999, was it the case that the 18 line haul department schedule was being published every two 19 weeks because of attrition, difficulty of finding the people 20 to fill the slots? 21 Α I would say towards 1999, it would be. 22 were possibly weeks that the schedule was not posted except 23 for two weeks, yes. 24 And still could be changed even frequently at

25

the last minute?

1	A If it was necessary, yes.
2	Q At the time in 1999, were dock operations
3	working 195 days a year and line haul was working 208?
4	A That was mandated by upper management, sir.
5	It wasn't my decision.
6	Q Well, that wasn't my question. My question
7	wasn't whether it was your decision. The question was, was
8	it the case that that's how people were working?
9	A It probably was, sir, yes.
10	Q Was there a 7-14 day schedule set up, seven
11	days out of 14, is that what you were doing?
12	A That's what we eventually turned over to was
13	the seven days, seven workdays in 14 days, yes.
14	Q Because of shortages of manpower, was it the
15	case that from time to time some of the men were not getting
16	weekends off?
17	A They would be working every other weekend.
18	Even if there was no emergencies or shortages, they'd still
19	be working every other weekend.
20	Q Was it the case because of some of the line
21	haul supervisors having five weeks of vacation that you had
22	to pull from the bank to fill in almost on a daily basis?
23	A There were people there with five weeks
24	vacation because of seniority. There were people that had
25	open heart surgery that were limited to duties.

```
plus I made, I made informal type memos with the distinctive
1
2
      duties of each assigned area, dispatch, such as the planner,
      such as the sleeper team op, you know, sleeper team
 3
                                                                   We
 4
      dispatcher, the meet and turn, the window responsibility.
      did not have anything, to my knowledge, from the company to
5
      be issued for line haul training.
 6
 7
                     So there was no formal training?
           Q.
           Α
                     No, sir.
8
9
           Q
                     So do you think it would surprise you if one
      of the line haul supervisors said that it's fly by the seat
10
      of your pants training?
11
12
           Α
                     That's right.
                     Would you agree with that?
13
           0
                     Yes, sir. Because that's what we did.
14
           Α
                                                              We put
      the new man in with an experienced supervisor. It was
15
      myself, that we would work with the supervisor and, you know,
16
      and then you'd -- just like they said, you'd throw them to
17
      the dogs or you'd fly by the seat of your pants.
18
                      When was the computer system put in place to
19
           0
20
      track information involving line haul?
21
           Α
                      I really don't know.
                     Was it 1995?
22
           0
                      We had computers, computer line haul generated
23
           Α
      reports in 1995, but then we also went into a lot of
24
      different programs. And I'm trying to think, I don't know if
25
```

```
1
      ADOM, he would fill in for -- or respond to whatever was
 2
      needed.
                     How often were you getting complaints from
 3
 4
      line haul supervisors about the schedule while you were in
 5
      Carlisle?
                      I would say it was -- well, on a weekly basis,
 6
           Α
 7
      because they wanted the work schedule to be the same as the
      dock operation.
 8
 9
                      So let's get back to the conversation you were
      having with Mr. Ferguson. You indicated you'd sent the memo.
10
      You had brought out these points that you had lost four
11
12
      strong supervisors, but the four strong supervisors you had,
      just to make it clear, were not line haul supervisors; right?
13
14
           Α
                      Yes, they were the line haul supervisors.
15
                      I thought they were planners?
           0
16
                      They were still in dispatch, sir. They were
           Α
      dispatchers that I called planners. They were my strongest
17
      people who planned the daily activity. They were line haul
18
19
      supervisors.
                      When they left -- I may have asked this -- you
2.0
           0
21
      were authorized to replace them; correct?
                      Yes, sir.
22
           Α
                      You didn't lose any strong or some of your
23
      strongest line haul supervisors in '99, did you?
24
25
                      When the word was received by the supervisors
```

1	change is due to a discussion with Mr. Kennard and not a
2	discussion with you or Mr. Rice, is that right, from what
3	Mr. Ferguson writes?
4	A Mr. Ferguson just enforced the suggestion.
5	Whatever Wayne Kennard wrote, I have never seen a report from
6	Wayne Kennard, because it was not privy to me. It was only
7	for upper management.
8	MR. CANDIELLO: Let's take a short break.
9	THE VIDEO OPERATOR: We are now going off
10	camera. The time is 2:39.
11	(Recess.)
12	THE VIDEO OPERATOR: We are now back on
13	camera. The time is 2:50.
14	BY MR. CANDIELLO:
15	Q When we took a break, Mr. Wojewodzki, we were
16	speaking of the attachments to Deposition Exhibit 1.
17	Deposition Exhibit 1 is a letter, all of the documents are
18	attached to a letter you sent to the EEOC; is that correct?
19	A That is correct, sir.
20	Q Are you aware of any other ATM who had a
21	penalty pay percentage as you had in Carlisle who wasn't held
22	accountable for it?
23	A Not to my knowledge, sir.
24	Q And in terms of attrition or turnover, do you
25	know of any ATM who was not held accountable for attrition

for those individuals who reported directly to them? 1 Not to my knowledge. 2 Do you know any ATM who had a turnover of the 3 0 numbers that you described at CF other than you? 4 No, sir, I don't. Α 5 As we go through all of these documents, I 6 0 know we've gone through some of these, we go through the 7 first attachment, which is part of Deposition Exhibit 1, 8 begins on 300054, and the reason this was attached was what? 9 What were you trying to demonstrate with this? 10 I tried to demonstrate what the preliminary --11 what the original plans were for setting up the Carlisle 12 facility as far as manpower is concerned. 13 The second document you've attached I believe 14 0 we've gone over in some detail. The third document was what? 15 It's an answer from Jeff Rice to Pete 16 It says that -- Mark Bunte had asked him to 17 respond to the work schedule, which is -- begins on 0057, and 18 that is Jeff's response to Pete. He asked him how does he 19 want him to answer Mark Bunte on that question. And then 20 Pete said on the bottom there that he would handle Jeff, 21 don't respond at all, I'm working this through Brady. And 22 then Jeff sent me a copy of that, and it says, Dick, here is 23 your answer, Jeff. 24 When you were at CF and you'd worked in 25 Q

The first one that comes to mind is Ron 1 Α Polischak, who was working in the northeast region. His boy 2 played baseball and he asked me if he can take a vacation day 3 or give me his schedule of his son's games, and I would work 4 around him to ensure that he could attend his son's games. 5 6 Polischak, wasn't he one of your best Q supervisors? 7 Yes, sir. 8 Α He's the one who went over to the northeast 9 0 10 region? He was in the northeast region and now he's in Α 11 12 Wilkes-Barre, Pennsylvania. What about any of the lesser senior people, do 13 Q you recall anything you did to get them to stay, 14 15 specifically? I wasn't successful in keeping them here, but 16 there was a gentleman, one of the newer employees, whose wife 17 was going through psychiatric care and he wanted to transfer 18 down to Orlando, Florida, because she had relatives down 19 there. And I worked with the DOM in Orlando to see if, you 20 know, we can get him transferred down there, which he was. 21 In your Deposition Exhibit 1, why did you 22 Q include 4A, which is at page 300062? 23 Well, this was a copy of a response from Pete 24 Ferguson to Tom Paulsen, who was the executive VP at the 25

```
above average, except for the penalty pay, and it indicated
1
      that it needed attention or was un -- you know, it was the
2
      negative part of being exceptional.
3
                     Didn't note anything about the attrition
4
      you've been experiencing?
5
                     No, sir.
           Α
 6
                     Did you say to Mr. Ferguson at the time you
7
           0
      saw him in Norristown that you felt that you should not be
 8
      held accountable for the penalty pay part?
 9
                      In part I did, yes.
10
           Α
                     What did you tell him about why you shouldn't
11
           0
      be held accountable for that?
12
                      Because of the constant turnover and the
13
           Α
      training of new employees. It doesn't take two weeks or a
14
      month to make a dispatcher. It takes a little longer time to
15
      train a person to become a dispatcher.
16
                      Did you tell Mr. Ferguson that you felt you
17
      shouldn't be held accountable for the turnover?
18
                      Yes, I did, because I was following company
19
      policy of my VP of eastern area, Pat Brady, who said you will
20
      work four days, these people will be working four days out of
21
22
      the week.
                      Did your eastern area vice-president tell you
23
      how to fill out schedules?
24
                      No, he did not.
25
            Α
```

1	Q Did you believe the schedules had anything to
2	do with the attrition?
3	A They were mandated by his office. How could
4	you change out of seven days, how can you change working a
5	man four days out of seven and then next week working him
6	four days out of seven?
7	Q Well, what about the constant change in the
8	schedules?
9	A The schedules were not changing. The only
10	changes that occurred on the schedule was that if emergencies
11	came up, somebody booked off sick, a funeral.
12	Q Somebody quit?
13	A Somebody quit, uh-huh.
14	Q Was that happening pretty often?
15	A We had some, yes.
16	Q So I take it you didn't feel that those
17	circumstances were your responsibility either?
18	A That whole department was my responsibility as
19	far as I accepted the duties of that position. But I was
20	limited to what I could do. I had the power to do the
21	scheduling, but I had to follow company guidelines on the
22	workdays of these individuals.
23	Q You provided answers to interrogatories that
24	we submitted to you and we asked if in support of your age
25	discrimination claims you rely on any communication which you

EXHIBIT Nojewodzki 10-31-01 SB

To: Mr. George Marinucci U S Equal Employment Opportunity Commission 21 South 5th Street Suite 400 Philadelphia, Pa 19106-2515

Reference: Case Number 170A00898

Dear Mr. Marinucci

I am sending you this response referencing your letter dated October 17,2000 with the new information that may help in your determination of your decision. I request that you please take into consideration the following information being submitted at this time.

The Carlisle terminal was opened in July 1995 at which time there were four assistant terminal managers assigned to the operation: Dock operation Jeff Rice and Richard Conley: Linehaul operation Tom larsen and myself. Example 1 shows the temporary supervisory needs for the new location as submitted by Chuck Smith, newly promoted terminal manager of the Carlisle facility. There was never a dispatch operation manager appointed at this location until Pat Corson was promoted to the position in August/September 1999. There were four (4) assistant terminal managers at the Carlisle facility until Jeff Rice was promoted to terminal manager of the Alexandria, Va terminal and the Manassass, Va terminal. At approximately with the same time period, Richard Conley was transfered to the York terminal as the assistant manager. When the two dock assistant terminal managers were reassigned/promoted, Tom Larsen was assigned to the dock operation and I continued my linehaul responsibilities.

I was responsible as an assistant terminal manager/dispatch opertion manager/northeast regional control manager and had responsibilities in labor meetings and hearings and assisted safety supervisor, Michael Gonder in the terminal's safety program.

The penalty pay issue was corrected and was within the established goals of the operation. When the newest operation was initiated in

April, 1998, I was instructed by upper management to place the four (4) strongest supervisors in that position. This took away the strong supervisors and left the operation in the hands of lower seniority and less experienced supervsiors. This continued for several months until Mr Ferguson was promoted to Division Manager of the Mid-Atlantic Division. Attachment 2 was an answer to Mr Ferguson advising him of the Clp Penalty Pay problems. As you can see from the date of the e-mail, December 16,1998, he was appraised of the Northeast Regional Control Center and the four supervisory personnel assigned: turnover of linehaul personnel not due to the penalty pay achievements but due to a dual work schedule of the dock supervisors and linehaul supervisors. Linehaul supervisors were mandated to work 4 days/week or 8 days in a two week program while the dock supervisors were working a 2 days on: 2 days off: and 3 days on: a total of 7 days in a two week period. This was a great concern of the linehaul supervisors that all terminal mgrs were appraised and knew about the situation including Jeff Rice and Richard Conley as well as the Division Managers, Chuck Smith and P. Ferguson. Please read the e-mail dated 1 July 1999 especially the area of Mr Ferguson's response to Mark Bunte which is marked attachment 3. Linehaul supervisory schedules were pre-set by the Linehaul Department Director, Mark Bunte, in Menlo Park, Ca.

E-mail marked attachment 4, dated March 29, 1999, indicates that supervisory additions were being addressed and requested; however, it was not until e-mail dated 11 June 1999, that clearly indicates what I have stated earlier.

Attachment 5 was prepared by myself and submitted on April 26,1999 for justification of additional supervisory personnel at the Clp facility. Attachment 6 is additional information submitted on behalf of the three point justification of additional supervisors.

Attachment 7 dated May 19,1999 was sent to Michael Montgomery in Menlo Park, Ca to appraise him of the Clp situation and programs to be initiated to reduce this cost.

In your letter you stated that I received less than average performance ratings relative to penalty pay goals for the past two years. The performance received in 1998 of less than average was in the communication aspect with linehaul drivers: the penalty pay performance review of less than average was in 1999 by Jeff Rice. I couldn't discount this performance review; however, everyone from Menlo Park to Jeff Rice knew of the problems that had contributed to the high penalty pay to union transport operators. It has taken nine plus months with added supervisory personnel and additional department mgrs to attain weekly results in

penalty pay of the specified goal.

Knowing the problem in the linehaul department, I appointed a brain storming committee to come up with possible solutions in supervisory scheduling. Attachment 8 verifies the frustration of the committee spokesman, Ken Swezey in his email dated May 24,1999.

Mr. Marinucci, I have numerous other emails/correspondence that I can send you, if you reconsider your position on my charge. I was one individual that now has three individuals in department managerial position to run the Clp linehaul department:
Mr Jim Kot promoted to Manager-Northeast Regional Control Center:
Mr Pat Corson who was promoted to a vacant Dispatch Operation
Manager since the Clp facility opened in July 1995:
Mr Steve Deichman who is responsible for the entire Clp linehaul operations and supervises Mr Kot and Mr Corson. I was one person with total responsibilities of the linehaul operation and had less supervisory personnel that are now employed in that department.

If the information submitted does not help in my request for your findings review, I am requesting a right to sue letter from the EEOC which may allow me to pursue this matter in court. I did not lack leadership abilities, I displayed direction for the department and the established work scheduling by Menlo Park directives resulted in a turnover of personnel.

As a final note, the performance reviews both in 1998 and 1999 were accompanied with a 3% pay increase each year and numerous above average performance ratings were attained by me. There were seven areas of job performance reviews and only one category of less than average ratings attained by me.

Very truly yours,

Richard C Wojewodzki



DICK SKI

CHURCH ROAD AND I 83

YORK FA 17405

CMF-YK-YK-DCS 23-May-95 13:28:06

FROM: CHUCK SMITH / POP CMF-PP-PO-CWS 22-May-95 23:17:12

CFMF∠POP

SUBJECT: TENATIVE SUPERVISORY NEED

CMF-YK-YK-DCS/MA#5833148

To: BRIAN TIERNEY

From: CHUCK SMITH / POP

Date: Monday 22-may-95 at 11:34pm

Subject: TENATIVE SUPERVISORY NEEDS AT CLP

cc: PAT BLAKE

> PATRICK BRADY ROBERT WARNER

RICHARD CONLEY

DICK SKI

CMF-ER-00-PHB CMF-ER-00-PJB

CMF-EO-00-BJT CMF-PP-PO-CWS

CMF-YK-00-REW CMF-YK-YK-RXC

CMF-YK-YK-DCS

THE NEEDS FOR CLP ARE AS FOLLOWS:

DOCK OPERATION.

- 6 FREIGHT OPERATIONS MANAGERS
- 19 DOCK SUPERVISOR I
- 4 DOCK SUPERVISOR II
- W&R SUPERVISORS
- 1 ASST. W&R SUPERVISOR

LINEHAUL OPERATION

- 1 ATM OR DOM IN CHARGE OF LINEHAUL
- 15 LINEHAUL SUPERVISORS (3 OF WHICH COULD BE ASST L/H SUPERS)

3 YARD COORDINATORS

WITH THE PRESENT STAFFING AT YKP CC MINUS WHAT WILL BE NEEDED AT THE YORK METRO IT LOOKS LIKE THERE WOULD BE 23 POSITIONS FILLED LEAVING 28 POSITIONS NEEDING TO BE FILLED AT CLP.

(a,b) = (a,b

300054

to: Mackeer

CME-MA

CMF-MA-CL-DOS 116-DES FEE 13+39

t CAROLINA WAY

PA 17403

FROM: DICK SKI

CFMF / CPD

1 CAROLINA WAY

PA 17403

CMF-MA-CL-DCS 16-Det-98 12:32



SUBJECT: CLF PENALTY PAY PER DISPA

CMF-MA-CL-DCSZMA#80008

c: Fighern comer.

CMF-MA-CL-FGC CMF-MA-CL-FGC

From: Aucksekis. Dote: Wednesdox 15-Dec-98 ot 121435m Subject: CLF FENALTY FAY FER DISPAICH

MR FERGUSON. AS FER YOUR REQUEST, OLD REMALTY DAY RESIDENCE WAS BELOW THE 10.5 GOAL, FROM JANUARY THRU THE STORE WEST OF ARRILL 1998. THE FACTURE THAT CONTRIBUTED OF THE DETERMINATION OF THIS GOAL WEAR THE FOLLOWING.

FIRST WEEK OF APPTL 1998, THE NORTHEAST REGIONAL CONTROL OFFITE STAFF, TO FUNCTION, I SELECTED THE FOUR STATUSEST PLANKEDS PROTES A SERVICES AS A SERVICE SERVICE OF THE SERVICES OF THE SERVICES OF THE OFFICE OF THE OFFICE OF THE OFFICE OF THE OFFICE OF MINITES FOR THE OFFICE OF THE MERKLY PARAMETER FOR THE OFFICE OF THE OFFICE OF THE MERKLY PARAMETER FOR THE OFFICE OF THE OFFICE OFFICE OF THE OFFICE OF THE OFFICE OF THE OFFICE OFFIC

WITH THE EMPETAGE OF OPINER RESOURCES SCHEDULTS WERE SELVED VIE TO SERVICE SENSITIVE ACCOUNTS. PRIMETINES, HP AND SM LATE RERIVALS AT THE

ANOTHER FACTOR THAT SEVERELY AFFECTED THE PERFORMANCE OF SOME WAY THE TURNOVER OF SUPERVISORS AND THE TRAINING OF ASAL FLEALANT STREAM THE TRAINING OF ASAL FLEALANT STREAM THE TRAINING OF ASAL FLEALANT STREAM THE TRAINING OF ASTRONOMY.

THESE THREE FAUTUAS AMVE ASSECTED DES SHABINITO TO A TWO THE MODAY OF TWO TWO MEST SERVICES ASSECTED DES SERVICES ASSECTED OF ASSECTATION OF

AS WE COMPLETE OUR TRAINING OF THE NEW SUPERVISORS. GATHER EXPERIENCE, AND JOB KNOWLEDGE. THE ROAL WILL BE ATTAINED AND DISOLOGIED AS HE WILD SHOWN IN THE FIRST QUARTER OF 1998.

DI.

ි. වී විසිස් වාසි විශාලකයුත්ත වී සිං වුරු දුරුප් සහ වර්දුපුණුණුණුණුණව දුර වෙල ලැදුවට හැදුණු සිංවිසිව ව FROM: JEFF RICE CFMF / CLP

CMF-MA]-JL 29-Jun-99 07:35:33

SUBJECT: Fwd: LINEHAUL WORK SCHEDU CMF-MA-CL-DCS/MA#9224809

To: PETER FERGUSON

CMF-MA-CL-JLR

From: JEFF RICE

Date: Tuesday 29-Jun-99 at 4:24am (12:24am Local time)

BOUJELLA MINEHAUL WORK SCHEDULE *** **

·有力是表现447.2

PETE, LAMOBUKE YOU HAVE SEEN THE TYPE FOR MARK BUNDER ON THE 35

SCHEDULE.

HOW DO YOU WANT ME TO REPLY TO THIS REQUEST?



PLS ADVISE TO THE PLANT OF THE

JEFF

151

From: CMF-MA-00-PJF PETER FERGUSON

To: CMF-MA-00-MCV MCV PRINTER

CICS Printer

...... Routed on: Tue 29-Jun-99 at: 4:46am

From: CMF-MA-00-PJF PETER FERGUSON

...... Routed on: Tue 29-Jun-99 at: 5:16am

From: CMP-MA-00-PUF PETER FERGUSON

To: CMF-MA-00-MCV MCV FRINTER

CICS Printer

..... Message amended by: CMF-MA-00-PJF PETER FERGUSON on: Tue 29-Jun-99 at: 7:11am

Jeff, don't respond at all. I'm working this through Brady.

Pete/gs

...... Routed on: Tue 29-Jun-99 at: 7:11am

From: CMF-MA-00-PJF PETER FERGUSON

To: CMF-MA-CL-JLR JEFF RICE

..... Message amended by: CMF-MA-CL-JLR JEFF RICE

an: Tue 29-Jun-99 at: 7:35am

DICK,

HERE IS THE ANSWER

15.77

...... Routed on: Tue 29-Jun-99 at: 7:36am

From: CMF-MA-CL-JLR JEFF RICE THE -MA-CE-DOS DICK SKY

CHE-MA-CL-PAC FAT CORSON

300056

TITUN SAL CFMF / CF 1 CAROLING CARLISLE

3 38

FA 17403

FROM TERESTER FERGUSON CHURCH ROAD CFC / MCV SUBJECT: SFAR : LINEHAUL WORK SCHEDU ... CMF-MA-CL-DC6%MA#9241423 A Secretary of the second seco trom: Bunte, Mark A - CFC* (Bunte:Mark@cfwy.com> To: "baker, larry" <baker.larry@ems.cfwy.com>, "christmann, joe" <christmann.joe@ems.cfwy.com>, "coleman, richard" Scoleman richardEemsscfwyscome, "corson, pat" <corson.pat@ems.cfwy.com> "Daknis, Bill" <daknis.bill@cfwy.com>, "dittman, John" \dittman.John@ems.cfwy.com>, "ehlers, wayne" <ehlers.wayne@ems.cfwy.com>, "foster, Keith" <foster.Keith@ems.cfwy.com>, "green, mike" Sqreen.mikedems.cfwy.com>, "Haviland, Joe"
and.loe@cfwy.com>, 19 De 19 M <haviland.joe@cfwy.com>; "imhoff, mark" wintoff.mark@ems.cfwy.com>, "iwanaga, mike" <iwanaga.mike@ems.cfwy.com>, "johnson, keith" <koble.stu@ems.cfwy.com>, "martiny tom" <martin.tom@ems.cfwy.com>, "mcguire, joseph" <mcguire.joseph@cfwy.com>, "miller, jim" <miller.jim@ems.cfwy.com>, ____musselman, larry tmusselman.larry@ems.cfwy.com>, tliver dale" <cliver.dale@ems.cfwy.com>, 'cneill, jack" <aneill=jack@ems*cfwy*com>v paulus, rick" <paulus_rick@al.cfwy.com>, "puma, steve" */pumorsteve@ems.cfwy.com>, "peisnoury greg" Teisnour_gregGal.cfwy.com?; "rudolp', mika" <rudolph.mike@ems.cfwy.com>, "sorgent, floyd' <sargent.floyo@ems.cfwy.com>, "siegforth, paul" <siegrerth.paul@ems.crwy.com/y "sikoray john"</pre> <sikora.john@ems.cfwy.com>;

"ski, dick" <ski.dick@ems.cfwy.com>, "smith, robert" <smith.robert@ems.cfwy.com>, "smith, tony"

smith.tony@ems.cfwy.com>,

<stevens.john@ems.cfwy.com>, "wright" john"

<uright.john@ems.cfwy.com>.

vakubik. joe* <vakubik-joe@ems.cfwy.com>

Page

"warner obert% <warner_robert%it Subject LINEHA Date: Mon. 28 Jun 1999 13:51:00 -0700

DOM'ST

IT HAS BEEN BROUGHT TO KY ATTENLION THAT SEVERAL WORKING A 3 ON 3 OFF OR 2-3-3-2 SCHENUTE:

SINCE 1995, THE POLICY HAS BEEN THAT ALL LINEHAUL SUPERVIORS WILL WORK A

ON 3: DEF, OR 5, ON 12 DEF SCHEDULE THE REASON FOR THES FOLICY AS

ECONOMICAL 3

P ECONOMICAL 3

P ON 3 OFF SCHEDULES HAVE 26 FEWER WORK DAYS PER YEAR; C EQUIVALENT WEEKS

OF VACATION RER YEAR).

THE WAR IN THE STREET IF YOUR LOCATION IS WORKING A SCHEDULE OTHER THAN 4 ON 3 OFF OR 5 ON 2 **UFF**

YOU ARE PROBABLY OVERSTAFFED. IF SO, CALL ME AND WE WILL ARRANGE TO MOVE SUPERVIORS TO LOCATIONS THAT ARE SHORT HANDED.

IN ADDITION, I WOULD LIKE ALL LOCATIONS TO SEND HE A COFY OF THEIR SUPERVISOR SCHEDULE.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL

115

••• Routed on: Tue 29-Jun-99 at: 4:46am

From: CMF-MA-00-PUF PETER FERGUSON-

To: CMF-MA-00-MCV HOV PRINTER

CICS Printer

STATEMENT OF STREET

******** Message amended by: CMF-MA-00-FJF-PETER-FERGUSONon: Wed 30-Jun-99 at: 2:25pm

MARK.. the contract comments

THE SCHEDULE AT CLP WILL SOON BE CAHNOED TO A 3-2-2-3 NOW THAT WE HAVE A FULL COMPLIMENT OF PEOPLE. THE ISSUE WITH HIGH TURNOVER AT CLP HAS ELEARLY BEEN IDENTIFIED AS SCHEDULING ISSUES DUE TO THE A/3 SCHEDULES OF THE PAST. THIS WAS DOCUMENTED BY WAYNE KENNARD AS A RESULT OF A RECENT VISIT. HIS RECOMMENDATION TO ADJUST SCHEDULES WAS DISCUSSED WITH SRABY AND I AND THE SCHEDULE OF 3-2-2-3-WAS AGREED TO BY EVERYONE, AND I THOUGHT YOU WERE ALSO IN THE LOOP ON THIS ISSUE.

HOWEVER: T. THE ISSUE OF DAYS WORKED FER YEAR HAS CLEARLY BEEN ADDRESSED AND THE CLF EMPLOYEES WILL WORK MORE DAYS THAN THE 4-3 EMPLOYEES WITH 100% COVERAGE ON THE WEEKS THAT WE LOSE EMPLOYEES TO ILLNESS, VACATIONS TRAINING, MEETINGS , DAYS DRIVING WITH DRIVERS AND THE EXTRA DAYS WE

ARE SCHEDULING SUPERVISORS TO WORK IN THE YORK TO DRIVE DOWN YARD COST -

YOUR MESSAGE INDICATES THE ISSUE IS THE 26 LOST DAYS PER MAN ON THE. 3-2-2-3 VERSUS THE 4 CN 3 OFF

ON THE M. 3 THERE IS NO MERIAGEMENTS OF EMPLOYEES FOR VACATION OR ANY: OTHER TIME OFF...YOU MUST LIGHT EXTRA LAYES DRIWLIN AT SMALLER CREW.

ON THE SCHEDULE WE HAVE BEVELOPED AT CLF, THE NUMBERS INDICATE WE WILL NOT WORK OUR PEOPLE ANY LESS DAYS THAN THE 4-3-AND IN FACT WORK A FEW EXTRA. IT BREAKS DOWN AS FOLLOWS

WE HAVE 20 MEN AT CLP: IF EACH MAN HAD WORKED 26 LESS DAYS THERE WOULD BE A TOTAL LOST WORK DAYS OF 520 ANNUALLY \$ (20 X 26 DAYS = 520)

HERE IS HOW THE PAYBACK WORKS

VACATIONS WILL FORCE REPLACEMENTS OF 250 ADDITIONAL DAYS WORKED EXTRA DAYS ON YARD SUPERVISION 3 DAYS A WEEK X 52 WEEKS 156 DAYS QUARTLY ONE DAY DRIVES WITH T/O'S(20 MEN X 4 DAYS) #104 DAYS SAFETY COMMUNICATIONS MEETINGS = 8 DAYS

THIS TOTALS 528 ADDITIONAL DAYS TO WORK AGAINST A PROJECTED 520 DAYS
LOST...IT WASHES OUT AND DOES NOT ACCOUNT FOR THE REPLACEMENT OF
DAYS THAT WE WILL ASK THE TO WORK TO REPLACE INJURIES, FILENESS, FUNERAL
LEAVE, JURY DUTY ETC. ADDITIONALLY WE WILL ASK THEM TO COME IN ON THIER
DAYS OFF FOR MKEETINGS.

THE BEST PART IS WE WILL ALWAYS WORK WITH A FULL WORK FORCE AND NOT BE BEHORT THE MANPOWER-NECESSARY TO CONTROL PENALTY PAY AND POOR BISPATCHES

..... Routed on: Wed 30-Jun-99 at: 3:04pm

From: - CMF-MA-00-PJF PETER FERGUSON-

TO: CMF-EX-OO-MAS MAAK SUNTE - EKCH CMF-NE-SM-PJB PATRICK U. SRADY

CMF-EG-00-TXF-THOMAS FAULSEN - CFC/VF

CMF-MA-CL-JLR JEFF AICE

..... Routed on: The 1-Jul-99 at: 3:57am

From: CMF-MA-CL-JLR JEFF RICE

To: CMF-MA-CL-DCS DICK SKI

- GMF-MA-GL-PXD FAT JORSON

.... Routed on: The 1-Jul-99 at: 4:44am

From: - CMF-MA-CL-DCG -BICK-GNI

THE CHELMANDSHOPE GROSS PROMITS

CICS Entoner

Exported

Exported

* * End-of Message **-* Printed or : 1-Jul-99-at 04:47:59-MA# 9241423

DICK Six. 10: CFMF / L. 1 CAROLINA WAY CARLISLE

PA 17403

FROM: GAYLE SCHAFFNER CMF-MA-00-GAS 29-Mar-99-07100:49

CFC / MCV

SUBJECT: Fwd: ADDITIONAL SUPERVISO

CMF-MA-CL-DCS/MA#9255114



Date: Thursday 25-Mar-99 at 8:58am (4:58am Local time) Subject: ADDITIONAL SUPERVISOR'S

PETE. WHEN WESTALKED I FUNDOT TO MOK YOU ABOUT ADDING SUPERVISORS.

750405 HERE ARE SITUATION. WE HAVE ONE GUY WHO WILL BE STARTING MONDAY MORNING THAT REPLACES A SUPERVISOR WHO RESIGNED MARCH 9TH. WE HAVE 3 OTHER GOOD

APPLICANTS IN THE WINGS.

WE HAVE ONE WEAK SUPERVISOR - BUT NEVER HAD THE OPPORTUNITY TO REPLACE

HIM BECAUSE OF DEING SHORT. AND WE HAVE JACK WARNTZ (30 TEAR MAN)

RETIRING JUNE 1ST. SO THEN WE WILL BE DOWN AGAIN.

North Control of the Control

HERE THE PLAN.

A THU MAN TEAMS = 8 NEC

4 THREE MAN TEAMS = 12 FRONTLINE GUMB

: TEAM OF TWO = 1 OUT PLANNER.1 RAIL/FLOATER

4 ASSITANTS = D-LOGS.ARRIVALS.HOOKADS.RAIL MISC.ETC

DOWN THE ROAD WHEN EVERYONE IS TRAINED WE SHOULD BE ABLE D DEEP TWO EMPHEDIZEERS OF TAKE ON YORK REPROVEDELLINE

PLEASE ADVISE IF WE CAN GO FORWARD.

THANKS JEFF RICE

July 10 Message amended but OMF-Ku-OC-SLP JEFF RICE col 3at 27-mar-99 at: 511aam.

GAYLE, HI

WHEN YOU TALK TO PETE WOULD YOU PLEASE PASS THIS INFORMATION

Some arms of the second of the second of the control of the contro

PLEASE ADVISE

JEFF RICE

Fram: CMF-MA-CL-JLR JEFF RICE
Th: CMF-MA-OO-GAS GAYLE SCHAFFNER

...... Routed on: Mon 29-Mar-99 at: 4:17am From: CMF-MA-00-GAS GAYLE SCHAFFNER

on: Mon 29-Mar-99 at: 7:00am

Jeff. Fete will be meeting with Brody this evening and will discuss
it with him. However, don't hold your preath - adding employees
while business levels are soft is going to be very difficult to get
by Blake.

and the state of the

Pete will talk to you later in the week.

Pete/as

...... Routed on: Mon 29-Mar-99 at: 7:02am

From: CMF-MA-00-GAS GAYLE SCHAFFNER

Io: CME-MA-CL-JLR JEFF RICE

..... Routed on: Mon 29-Mar-99 at: 7:10am

From: CNE-MA-CL-JLR JEFF RICE

To: CMF-MA-CL-DCS DICK SKI

From: CMF-MA-CL-DCS DICK SKI

To: CMF-MA-CL-CD1 CFD1 FRINTER

CICS Printer

* * End of Message * * Frinted on 29-Mar-99 at 10:07:52 MA# 9255114

DICK SKI CFME / CPD CAROLINA WAY CARLISLE

CMF-MA-CL-DCS 31-Jun-99 13420158

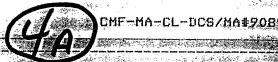
CFC / MCV 405 CHURCH ROAD

FROM: FETER FERGUSON CMF-MA-00-PJF_10-Jun-99 10150109

PA 17402

SUBJECT: CLP LINEHAUL

- 41



CMF-MA-CL-DCS/MA19089967

To! THUMAS PAULSEN - CFC/VP

From: PETER FERGUSON

CMF=EO=00=TX CMF-MA-00-FJF

Date: Thursday 10-Jun-99 at 11:02am (6:02am Local time)

Subject: CLF LINEHAUL cc: PATRICK J. BRADY

CMF-NE-SM-PUB **

----PATRICK-ASKED-THAT-I-GIVE YOU A OVERVIEW OF THE PRESENT CLP LIKE DEPTH CURRENTLY WE ARE ATTEMPTING TO STAFF THE DEPT PROPERLY TO CURTAIL THE VERY HIGH ATTRITION WE EXPERIENCED IN THE PAST 18 MONTHS. WE LOST 15 : */ ----FRONT-LINE-SUPERVISORS IN LESS THAN 2 YEARS, MOSTLY TO ERRATIC SCHEDULES, LONG HOURS AND EXTENDED WORK WEEKS NECESSARY TO COVER THE SHORTFALL IN PEOPLE.

PRESENTLY WE ARE 3 PEOPLE SHORT OF MEETING OUR FULL COMPLIMENT OF CUPEAVIECES, WITH THE NW SHUTICH. WE HAVE 4 GOOD CANDIDATES FOR THESE OPENINGSAND WILL BE MAKING A JOP OFFER TO THE BEST I BY TOMOSROW OR CONDAY. I EXPECT TO BE AT FULL COMPLIMENT-BY-MONDAY E-Di-

DROS AT FULL COMPLIMENT I EXPECT TO SEE FURTHER AND SUSTATIVET المستقل المستق والقبل المستقل المستقل

TRAINING THESE NEW EMPLOYEET HAD DRICKETY. DEFT RICE HAD GET TRAINING SCHEDULES TO AVOID THE OLD "LEAPH BY YOUR MISTAKES" PROGRAM. ONCE TRAINED, AND I EXPECT THE INITAL TRAINING NECESSARY TO GET THESES PEOPLE FUNCTIONAL TO BE NO LATER THAN AUG 1, WE CAN BEGIN TO WEED OUT A FEW . LADER-ADHIEVERS THAT WE HAVE HELD IN TO AND DO SOME TROSS TRADRES TO ITREATHEN THE TEAT.

THE BOOK AND THE LYW DEFT WILL SE IN SIMILAR SCHEDULES, CAFABLE OF LLING IN FCT. ADDENTICA, ILLNEIS A I VACATIONS WITHOUT LOSS OF CLIENCY USING A BANK DAY SCHIDULE TO COMP PEOPLE FOR EXTRA DAYS TO CAR TONE OFF THESE MEW KILL AND ALKOST THE CAME SUMBER OF THESE OF

TEAR THAT EMPLOYEES WORK ON THE 4 ON 3 OFF SCHEDULES AND HAVE REGULAR ROTATIONS OF WEEKENDS OFF ... THIS WAS A MAJOR ISSUE WITH EVERY EMPLOYEE - now section to be a summer to a first the state of the section o

FURG, 94 DE PROPERLY STAFFED WE - N/ MAKE A GROD APPRATRAL DE THE PRESENT

F.0= 1

LINE HAUL MANAGEMENT, SET EVUALUATION CRITERIA AND GOALS TO REACH BY YEAR END.

WE STILL HAVE ABOUT 40-45 T/O'S TO HIRE, HOWEVER SINCE MARCH WE HAVE HAD A NET GAIN OF 8 I/O'S, HIRING 23 AND LOSING 15 TO RESIGNATION OR RETIREMENT. ADDITIONALLY WE HAVE ADDED 8 L/H POSITIONS BY BIDS THAT HAVE BEEN FILLED FROM THE QUALIFIED DOCKMEN AND ARE ADDING 2 MORE THIS WEEK. DURING THE LAST 120 DAYS WE HAVE HAD 188 APPLICANTS TO GET TO THE 23 ADDITIONS:

IN THE PENALTY PAY ARENA WE ARE BEGINNING TO SHOW SOME IMPROVEMENTS IN SPITE OF THE TURNOVER PROBLEMS.

THE FIRST 11 WEEKS OF 99 WE AVERAGED 20.2 MINUTES PENALTY PAY PER DISPATCH. FOR THE PAST 10 WEEKS WE AVERAGED 17:0 MINUTES, FOR A 16% IMPROVEMENT.

From: CMF-MA-00-PUF PETER FERGUSON

To: CMF-MA-CL-JLE JEFF RICE

..... Routed on: Thu 10-Jun-97 at: 1:02pm

From: CMF-MA-CL-JLR JEFF RICE

To: DMF-MA-CL-CL4 CLP4 TOCKTES

. - G. Abazen ett Polos - Gobert School 1114er

THE MALL CFMF / T 1 CAROLINA CARLISLE

PA 17403

A STATE OF THE STA

MAKING ABILITIES.

JEFF RICE

CEMENT CLE

THREE POINT JUSTIFIC Fwd:

MA-CL-DCS/MA49689484



Date: Monday 26-Apr-99 at 9:12am Subject: THREE POINT JUSTIFICATION

PRESENT SITUATION - L/H DEPARTMENT CONSISTS OF 22 CURERVISORY PERSONNE (5 IN NE BCC) (2 LIMITED DUTIES) (1 ADDM) (2 L/H SUPV 2) (12 L/H SUPV) WORKING A SCHEDULE OF 2 DAYS ON/2 DAYS OFF. 3 DAYS ON DUTY. LIH IS OPERATIONAL 24 HRS A DAY 7 DAYS A WEEK. EACH SHIFT CONSISTS OF 1 WINDOW SUPERVISOR: 1 MAINLINE SUPERVISOR AND 1 SHIFT PLANNER. DEPARTMENT HAS ONE SURERVISOR THAT IS RETIRING IN JUNE AND ONE SUPERVISOR THAT MUST BE REPLACED DUE TO INEFFICIENCIES. DELETING THE SENIOR SUPERVISORS. THE AVERAGE LENGHT OF SERVICE AND EXPERIENCE OF THE NEWER EMPLOYEES IS 14 MONTHS. THIS INEXPERIENCE IS SHOWN IN ACCUMULATED PENALTY PAY STATISTICS. ABOVE AVERAGE COST LEVELS AND INEXPERIENCE IN DECISION

RECOMMENDATION --- INCREASE THE LIMITEPARTMENT WITH 4 SUPERVISORS AND 1 ADDITIONAL ADOM.

JUSTIFICATION ---- IF THE ADDITIONAL SUPERVISORY PERSONNEL ARE APPROVED FOR THE CLP L/H DEPARTMENT. THE FOLLOWING WILL BE ACCOMPLISHED:

> A. L/H-COSTS WILL BE CONTROLLED AND LOWERED TO ESTABLISHED GOALS OR BELOW ESTABLISHED GOALS. B. INCREASED PRODUCTIVITY AND ACCOUNTABILITY IN T/O UTLILIZATION: HOSTLER PRODUCTIVITY AND COSTS:

AND TRACTOR UTILIZATION. C. STABILIZE WORK SCHEDULES TO COVER DAILY SHIFT RESPONSIBILITIES AND ASSIST IN CREATING A WORKABLE FAMILY LIFE ATMOSPHERE FOR FAMILY MEMBERS O. ABSORB THE ADDITIONAL WORK RESPONSIBILITIES AND FUNCTIONS OF THE REGIONAL CONTROL CENTER: INCREASED RESPONSIBILITIES OF EOL GROUP TERMINALS: MONITORING AND INSURING SERVICE PERFORMANCE WITH ALL SENSITIVE ACCOUNTS AND PRIMETIMET DEVELOP AND

ERVICE COMMITTMENT TO CE CUS

* BICK

...... Message amended by: CMF-MA-CL-JLR JEFF RICE on i Man 24 Apr 99 att

PETE

111

31. . .

HERE IS THE JUSTIFICATION WE TALKED ABOUT THIS MORNING

THANKS JEFF RICE

Non:26-Apr-99-atili 9:516m/6 From: OCMF-HA-DL-ULR WEFF, RIVE To: CMF-MA-00-PJF, FETER-FERGUSON CMF-MA-00-GAS GAYLE SCHAFFNER

> ****** Message amended by: CMF-MA-00-GAS GAYLE SCHAFFNER 20 - 20 pn; Mon 26-Apr-99 at: 12:23pm

No bad, but need some hard numbers, i.e., \$ amount this will cost and how soon we will see the payback. Remember the cost of training has a big part.

- representative

Pete/gs

...... Routed on: Mon 26-Apr-99 at: 12:24pm

From: CMF-MA-00-GAS GAYLE SCHAFFNER

TO: CMF-MA-GL-JLR-JEFF-RIGE

...... Message amended by: CMF-MA-CL-JLR JEFF RICE on: Mon 26-Apr-99 at: 12:32pm DICK. AS PETE STATED THE COST OF TRAINING WILL PROBABLY BE ONE THE THE BIGGEST SAVING AS FOR ALL NEW HIRES 50% OF THEIR SALARY A YEAR GOES TO TRAINING SO IF WE CAN GET A COMPLETE TEAM TOGETHER AND NOT LOOSE ANY ONE WE WILL HELP A LOT ON TRAINING

AND ALSO THE DIFFERENCE IN THE COST ON PENALTY . M&T . HOOKS ON GOAL VS WHERE WE ARE RIGHT NOW

THIS SHOULD REALLY HELF

- JEFF-STCE

...... Routed on: Mon 26-Apr-99 at: 12:35pm

From: GMF-MA-CL-JLR JEFF RICE

To: CMF-MA-CL-DCS DICK SKI

***** Routed on: Mon-26-Acr-99 at: 12:37pm --

Page

TICK SKI CCME / C 1 CAROLINA WAY CARLISLE

PA 17403

FROMI-DICK-SKI 1 CABOLINA WAY

SUBJECT: FIGURES FOR THREE POINT J

CMF-MA-CL-PXC

CMF-MA-CL-DCS



cct PAT CORSON

From: DICK SKI

-Date: Tuesday 27-Apr-99 at 10:48am

Sub.iect: FIGURES FOR THREE POINT JUSTIFICATION

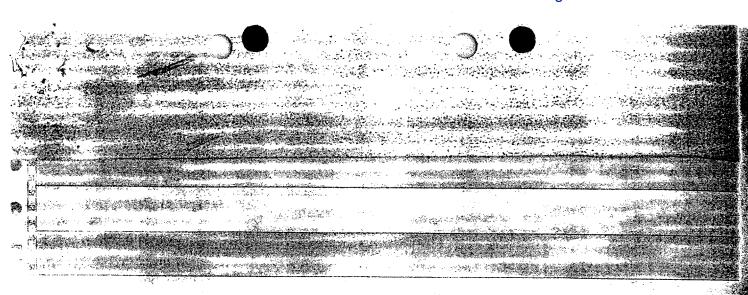
JEFF, FOLLOWING FIGURES ARE SUBMITTED FOR ADDITIONAL JUSTIFICATION OF ADDITIONAL SUPERVISORS:

		TRET QUARTER 1998	FIRST QUARTER 199	9 4/-
~	ORIGIN	7518	20915	+11 397
	RUNAROUND	2568	5120	+ 2852
	TTL-PENALTY-PAY	54360	77100	+ 26740
	MILEAGE .	3,367,581	3,217,042	- 150,539

JUST RETURNING TO THE STATISTICS PRODUCED IN THE FIRST QUARTER OF PENALTY PAY ORIGIN CAN BE REDUCED BY 45M WITH EXPERIENCED L/H SUPERVISORS: RUNAROUNDS CAUSED BY ERRONEOUS ENTRIES OR JUNIOR EMPLOYEES GIVEN A WORK CALL PRIOR TO SENIOR EMPLOYEES BY 11M DOLLARS: AND TOTAL PENALTY PAY CAN BE REDUCED BY ANOTHER 106M DOLLARS IF AN ESTABLISHED LIM TEAM IS IN PLACE AT CLP.

ROSTLING--PASED ON THE ACHIEVEMENT OF 2.08 HOOKS PER HOUR. A FAYROLL SAVINGS OF 71.032 CAN BE ACCOMPLISHED! AGAIN. IF THE L/H SUPERVISION IS INCREASED AND STABILITY WITH EXPERIENCE IS GEVELOPED WITHIN THE DEPARTMENT.

TRAINING -- IN 1999. THREE LYH SUFERVISORS HAVE RESIGNED THEIR FOSITIONS TO DATE AND IN 1998 A TOTAL OF SIX (6) SUPERVISORS HAVE SESIGNED THEIR EMPLOYMENT: -BASED-GN-A-WEEKLY-BALARY GF-700:00-DOLLARS. EACH SUPERVISOR WOULD RECEIVE 37M DOLLAR APPROXIMATELY. FOR A YEARLY SALARY. AT 37M DOLLARS TIMES 9 SUPERVISORS WHO HAVE RESIGNED THEIR-EMPLOYMENT A TOTAL OF 333M DOLLARS WOULD HAVE



BEEN ALLOCATED IN SALARIES OF WHICH 30% TO 50% COULD BE ATTRIBUTED TO TRAINING EXPENSES. THIS TRAINING EXPENSE IS AT THE BEGINNING OF THEIR EMPLOYMENT OR TIME SPENT WITH SUCCEEDING SUPERVISORY PERSONNEL IN THEIR TRAINING AT THE START OF THEIR CAREERS. THIS TRAINING SALARY COULD ALL BE SAVED. ONCE AGAIN. IF WE INCREASE OUR L/H SUPERVISION TO THE REQUESTED NUMBERS. THE TRAINING WILL TAKE PLACE. STABILITY WILL BE ESTABLISHED AND EXPERIENCE WILL BEGIN TO DEVELOP AS SUPERVISORS STAY WITHIN THE EMPLOYMENT OF CF.

WE WILL BE ABLE TO SEE RETURNS ON OUR SUPERVISORY INVESTMENT AS EARLY AS THE FOURTH QUARTER OF 1999 THRU INCREASED HOSTLER PRODUCTIVITY AND REDUCTION OF FEMALTY PAY. FULL RETURN ON THE ADDITIONAL LYH SUPERVISORY INVESTMENT WILL BE REALIZED IN THE FIRST QUARTER OF 2000 WHEN THE TRAINING DOLLARS ARE SAVED DUE TO SUPERVISON NOT LEAVING THE RANKS OF EMPLOYMENT DUE TO A WORKABLE ENVIRONMENT:

DICK	· .	
m. m. 12.1.		

* * End of Message * * Printed in 27-Apr-99 at 11:33:06 MA# 9709911

> TO: DICK SKI CEME / CED

47

CONTRACTOR OF THE PARTY OF THE P

4-CATGLINA-MAY

ESUM: DICK SKI CEME / CPU 1 CAROLINA WAY CARLISLE

Mark State S

CMF-MA-CL-TICS 18-May-99 13:06:58

SUBJECT: SENDETY PAY ACTION FRAN

CMF-MA-CL-DCS/MA#9927109

CMFLMAHILL T

TO MICHAEL MONTGOMERY - FXCH

THORRES THE OUTPENDING ROOM TO | ##PO # PO | PO | 1 Meta | PO A TOPO TO PERSON | |- TOPO TO PO | TOPO TO POST | PO TOPO TO PO TO P

JEFF RICE

PAT CORSON

From: DICK SKI

***** ?

The particle of the second DECEMBER PENALTY PAY ACTION PLAN

IN DUR EFFORTS TO DECREASE PENALTY RAY AT CLP, THE FOLLOWING ACTION SLAN HAS SEEN IMPLEMENTED AT CLP!

TOTAL TRADE REPORT OF PERSONNEL - NOT THE

<u>an des ansalas en es isalis lenilladas l'olollada al dellas en a</u> LENGHT OF SERVICE, EXCLUDING THE 6 LONG TERM SUPERVISORS, IS APPROXIMATELY 11 HOWING WITH 10 PURENVESORS EITHER JUST EMPLOYED AND OS ___HAVING LESS THAN ONE YEAR OF SERVICE THIS LACK OF EXPERIENCE HAS BEEN THE THE THE THE TOTAL THE THE CONTRACTOR OF THE CONTRACTOR OF THE

AN ANTENNA DE LA COMITA DEL COMITA DE LA COMITA DEL COMITA DE LA COMITA DEL TERTELE AREAS OF COMPLEY SUCH AS A VAI HAVAGEMENT, FUNASIOUNIS AND PAGETS FATS ENTENT LEASED HAND INSU HIJEFSSED. TEIS PROCESS LILL TE PMEDING EDUCATIONAL/TERM DRE PROJECT YE AT DEPL

STANDARD DO THE LESSON OF THE SALES

A) PERLENTET MERTINGS CHESTAN A PHYRIC OF MINUTES WITH YAAR HUBILENG ARD SUFFERMISTE 11.



:35:

MAINTAINED FOR A SHIFT, CHECKED AND MONITORED FOR SHIFT PRODUCTIVITY AND INDIVIDUAL HOSTLER ACCOUNTABILITY.

E. UTILIZE SUPERVISORY PERSONNEL AS YARD COORDINATORS DURING HIGH YOR WELLT OF YARD ACTIVITY.

\$3800 - - -

F. MOVEMENT OF THE DISPATCH OPERATIONS TO THE SECOND FLOOR OF THE LIVEYALL TUTLDING (COMPLETION DATE JUNE 30, 1999). THIS WILL THEODY ORSEPVATION OF THE YARD ACTIVITY AND INHABIT ERRITORIES.

G. INCREASE THE USAGE OF HAND HELD RADIOS FOR COMMUNICATIONS BETWEEN THE YARD HOSTLER AND SUPERVISOR. HAVE SIX RADIOS IN USE WITH AN ADDITIONAL & BATTERIES FOR EXTEMDED RADIO USAGE.

LTLL REDDUCE A DOWNWARD TERMS IN RESELVE ANY OF DESCRIPTION RESELVES INTERVIDOR MNOVE THE IMPORTANCE OF PEDMOTING PESSONS FOR PAYOUS DRAW OF DRAW OF DRAW OF THE FEBRUARY AND EXPERIENCE AMONG SUFERVISORS HAS BEEN THE PRESTORT CHALLENGE FACES AT OLD SET UP ARE DISCUSSFUL IN THE TRY ACCIDENCE.

TURNINGSTO THE BASTON, FITSE CONTHOLS PLAN AND

ing en et light 1997 1995 - Meet 1998 - 1998 - 1998 - 1998 1 CAROLI CABLISLES

PA 17403

FRUM: KEN SWEZEY

CMF-MA-CL-KCS 23-May-99-17-35-11

CFMF / CFD

- SUBJECT: Fwd: SHCEDULE WHUAS

CMF-MA-CL-UCS/MA#9954974

To: PAT CORSON From: KEN SWEZEY

Date: Sunday 23-May-99 at 4:54pm

A CONTRACTOR OF THE CONTRACTOR

CMF=MA=CLEKE CMF=MA=CL=KE

Subject: SCHEDULE WHOAS I HAVE TALKEUTU WALL MEMBERS OF THIS COMMITTEE ABOUT THE SCHEDOLES NO. ONE HAS ANYTHING BETTER TO OFFER WE HAVE ALL LEARNED SUST HOW SHORT OF PEOPLE WE ARE HOWEVER THERE ARE SOME CONCERNS THAT HAVE BECOME COMPLAINTS FROM THE TEAM. USE OF BANK DAYS---WHEN A TEAM MEMBER IS WORKING DAYS AND HAS TO WORK A BANK DAY IT IS A NIGHT SHIFT AND VICE-VERSA. EXAMPLE WOULD BE YOU ARE ON DAY SHIFT AND YOUR OFF DAYS ARE WED AND IHURS, YOU GET A BANK DAY ON WED NIGHT WHICH IS KIGHT IN THE MINDLE OF YOUR TIME OFF. ANOTHER COMPLAINT IS TO MANY PEOPLE ON A SHIFT-EXAMPLE-ON A DAY WHEN TOM HESS IS THE PLANNER AND LLOYD COMESSIN AT 1400 WE ONLY NEED 2 OTHER PEOPLE HERE-THIS IS MOSTLY DURING THE WEEK AND ON DAYSHIFT---SAME THING CAN APPLY TO NIGHT SHIFT DURING THE WEEK WHEN LLOYD IS HERE AND PAT COMES IN AT MIDNIGHT--YOU ONLY NEED 3 PEOPLE BESIDES PATYLLOYD DURING THE WEEK--..THIS WAS VERY FRUSTRATING FOR ME BECAUSE I ALSO FOUND OUT WE HAVE 2 PEOPLE VERY CLOSE TO RESIGNING: IN NERCC AND I IN THE DISP OFFICE WHICH WILL JUST COMPOUND THE PROBLEMOAN'T EVEN BEGIN TO PLAN A NEW SCHEDULE IF WE ARE ABOUT TO HAVE 2 LEAVE SORRY THIS IS NOT MUCH HELF-BUT WE HAVE PUSHED THIS GROUP OF PEUPLE AS FAR AS POSSIBLE, MORAL IS IN TOILET AND EVERYONE BURNED OUT. HAVE NUTHIC ELSE TO OFFER EXCEPT WHAT WE ALL ALREAY KNOW--WE NEEP HELP AND WE NEED TO MAKE THIS SCHEDULE WORKABLE SO PEOPLE WILL STAY WITH THIS COMPANY. UNTIL THIS HAPPENS THIS IS AS GOOD AS THINGS GET-----KEN SWEZEY

...... Routed on: Sun 23-May-99 at: 5:36pm

From: CMF-MA-CL-KCS KEN SWEZEY

10: CMF-MA-CL-FXC FAT CORSON

..... Routed on: Sun 23-May-99 at: 6:46pm

From: CMF-MA-CL-FXC FAT CORSON

TO: CMF-MA-CL-CD1 CPD1 PRINTER

CIUS Printer

****** Routed on: Sun 23-May-99 at: 7:41pm

From: CMF-MA-CL-PXC PAT CORSON

10: CMF-MA-CL-DCS DICK SKI

Loŭe 1

300070

- DTCK-SKI

CHMFA/ACPD 1 CANUCINA-WAY

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PA 17403

The state of the s FROM! JEFF RICE

CMF-MA=CL-JLR 24-Jan=00_12139:01

STATE OF THE STATE

SUBJECT: Fwd: PROFITS

CME-MA-CL-DCS/MA#0169600

TO: JEEF KICE

From: DICK SKI

Date: Monday 24-Jan-00 at 12:29pm

Subjecti PROFITS

CMF-MA-CL-JLE CMF-MA-CL-DCS

aid the december profits come out yet??

if they did can i get a cosy from you please

--- car word chout keyffff ----

dick.

* * * * * * * * Message amended by: CMF-MA-CL-JLR JEFF RICE en: Mon 24-Jan-00 at: 12:39em

-AFTER I TURNED IT DOWN, WARMER CALLED ME AGAIN AND ACKED ME.

THEN I TOOK THE WEEKIND TO THINK ABOUT IT. THEN I SAY I WOULD

GON BUT NOW THERE IS A LOT HOLLITICS GOINS DIN AND YOU ANDW

ABOUT THAT. BUT RICH IS RUNNING THE KCY/SLM DIV AT THE PRESENT

TIME.

NOTHING DN. THE PROFITS YET, THEY ARE FIXING THE NUMBERS.

TALK TO YOU LATER

**** nouved on thon 24 dun 00 att 12:40om

From: CMF-NA-CL-JLR JEFF RICE

To: CMF-MA-CL-DCS DICK SKI

.... Dautes on! Mon I4-Jon-00 atl 1112am

From: CMF-MA-CL-DCS DICK SKI



EXHE

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI,

PLAINTIFF

VS

NO. 1:CV01-285

CONSOLIDATED FREIGHTWAYS, INC.,

DEFENDANT

DEPOSITION OF: JAMES M. KOT

TAKEN BY:

PLAINTIFF

BEFORE:

SHERRY BRYANT, RMR, CRR

NOTARY PUBLIC

DATE:

JANUARY 8, 2002, 1:06 P.M.

PLACE:

MORGAN, LEWIS & BOCKIUS

417 WALNUT STREET

HARRISBURG, PENNSYLVANIA

APPEARANCES:

MARKOWITZ & KREVSKY, P.C. BY: LAWRENCE S. MARKOWITZ, ESQUIRE

FOR - PLAINTIFF

MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUIRE

FOR - DEFENDANT

1	A	Can I call him Dick Ski?
2	Q	Sure.
3	А	Okay. Dick Ski had a management style that
4	was difficult	to deal with at times. He was very stubborn
5	and he was har	rd-headed and lacked what I called leadership
6	capacity.	
7	Q	Can you describe what you mean by lacking
8	leadership cap	pacity?
9	Α	To me a manager and a leader is someone who
10	can motivate t	the people to do a job without necessarily
11	threatening th	nem, but by guiding them and directing them.
12	Q	Would he threaten people?
13	Α	Occasionally.
14	Q	Did you ever discuss your personal opinion
15	with any of th	ne other line haul supervisors?
16	Α .	Not that I can recall.
17	Q	Did you ever hear any of the other line haul
18	supervisors ex	xpress some of the same criticisms that you've
19	just expressed	1?
20	A	Not that I can specifically recall.
21	Q	At some point did you learn that your job was
22	going to chang	ge?
23		MR. CANDIELLO: Objection to the form of the
24	question, use	of the word "change." You may answer if you
25	understand the	e question.

```
1
            Α
                      In I think late -- sometime August or maybe
 2
       early September of 1999 I was asked by the group operation
 3
      manager, Jeff Rice, if I would be interested in being
      considered to manage the line haul operation.
 4
 5
      BY MR. MARKOWITZ:
 6
            0
                      Which was Dick Ski's job?
 7
           Α
                      Yes.
                      And when Mr. Rice approached you about that,
 8
            0
 9
      what was your answer?
                      My answer was yes, I would like to interview
10
11
      and be considered.
12
           0
                      Did you interview for the position?
           Α
                      Yes, I did.
13
14
                      Who did you interview with?
           0
15
           Α
                      I initially interviewed with Jeff Rice and had
16
      a subsequent interview with Mark Bunte.
17
                      To your knowledge, who else was interviewed
18
      for the position?
                      I didn't have specific knowledge who exactly
19
           Α
      else was interviewed for the position.
20
21
                      Do you know if anyone else was interviewed for
22
      the position?
23
           Α
                      I do not know if anybody was formally
24
      interviewed for the position.
25
                      What was discussed with you at the
```

```
1
      interview -- first I quess we ought to set this up. You said
 2
      you interviewed with Jeff Rice and Mark Bunte.
      separate interviews or at the same time?
                      They were separate interviews.
 4
 5
           Q
                      Who did you interview with first?
                      Jeff Rice.
 6
 7
                      Tell me what was discussed at that interview.
                      I can't specifically remember the exact
 8
           Α
 9
      questions or the exact comments or the exact discussions.
      didn't take notes and it was three years ago.
10
                      So there's nothing at this point that you can
11
12
      recall what was discussed?
                      MR. CANDIELLO: Objection to the form of the
13
      question. You're asking him now if he recalls the substance
14
15
      of the interview at all?
      BY MR. MARKOWITZ:
16
17
                     Let's do this this way: Is there anything
18
      that you can recall being discussed at the interview with
      Jeff Rice?
19
                      The -- in that discussion, it was conveyed to
20
           Α
21
      me that there were problems in the line haul operation in
      regards to morale and to turnover and to lack of leadership.
22
23
      And I think I was asked how I would approach those type
2.4
      problems and what I would do to remedy the situation.
25
                      What did you respond?
           Q
```

```
to 1999.
  1
  2
                       And in November 1999, I resigned from
  3
       Transcorps and that's when I was looking for a job. In
       November of 1998, I left Transcorps and was looking for a job
  4
 5
       and started to work for CF in '99, January '99.
 6
       BY MR. MARKOWITZ:
 7
            Q
                      How long did your interview with Mr. Bunte
       last?
 9
            Α
                      We had breakfast and it lasted for
10
       approximately an hour.
11
                      After your interview with Mr. Bunte, were
12
       there any further interviews?
13
            Α
                      No.
14
                      At some point were you offered the job of --
            O.
15
       well, were you offered a promotion?
16
            Α
                      Yes.
17
                      How long was that after your meeting with Mr.
18
      Bunte?
19
            Α
                      It was the next day.
20
                      And what was the name of the job that you were
21
      being promoted to?
22
           Α
                      Regional dispatch manager.
23
                      Are you still in that position?
           Q
24
           Α
                           I am now the assistant terminal manager
                      No.
25
      for Consolidated Freightways in Carlisle.
```

What did you do as regional dispatch manager, 1 0 what were your job duties? 2 As the regional dispatch manager, it was my 3 responsibility to oversee the regional control center that 4 was part of the line haul operation, and I was given the 5 responsibility of developing greater rapport and 6 communication with the terminals that make up the group and 7 coordinate their drivers and the drivers going in and out of 8 9 their terminals from Carlisle, to improve service and reduce 10 cost. So you were, as regional dispatch manager, 11 12 just handling the New England and New York area; is that 13 correct? It would have included all the terminals 14 Α No. 15 that -- there's 43 terminals that run from Richmond, Virginia 16 up through Bangor, Maine and over to Buffalo, New York, and 17 down to Roanoke, Virginia. So it actually covers that whole area, which would have included the New England terminals and 18 New York state terminals, the Pennsylvania terminals, New 19 20 Jersey terminals, Delaware terminals, Virginia and West 21 Virginia terminals and Maryland terminals. 22 Was there a regional district manager before 0 23 you? 24 No. Α So this was a newly created position? 25 Q

1	A.	Yes. He and I are both assistant terminal
2	managers in ch	arge of a very large dock operation.
3	Q	And both of you report to Mr. Rice?
4	А	Yes.
5	Q	What is your date of birth?
6	А	6/17/49.
7		MR. MARKOWITZ: I believe that's all the
8	questions I ha	ve.
9		
10		CROSS-EXAMINATION
11		
12		MR. CANDIELLO: Let's have this marked as Kot
13	Deposition Exh	ibit 1.
14		(Employee change notification 7/14/99 marked
15	as Kot Exhibit	Number 1.)
16	BY MR. CANDIEL	LO:
17	Q	My only question for you, Mr. Kot, is have you
18	seen this befo	re?
19	A	No.
20	Q	Let's take a look at some of the information
21	here. On the	right-hand side, just inside the border, the
22	outside border	of the entire document, there is an entry
23	called first d	ay worked 1/25/99. Do you see that?
24	А	Yes.
25	Q	Does that refresh your recollection when you
i		

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EMPLOYEE CHANGE STIFICATION

EXHIBIT OF THE PARTY OF THE PAR

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EXHIBIT

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IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

RICHARD C. WOJEWODZKI,

· PLAINTIFF

·VS

NO. 1:CV01-285

CONSOLIDATED FREIGHTWAYS, INC.,

DEFENDANT

DEPOSITION OF: PATRICK W. CORSON

TAKEN BY:

PLAINTIFF

BEFORE:

SHERRY BRYANT, RMR, CRR

NOTARY PUBLIC

DATE:

JANUARY 8, 2002, 1:40 P.M.

PLACE:

MORGAN, LEWIS & BOCKIUS

417 WALNUT STREET

HARRISBURG, PENNSYLVANIA

APPEARANCES:

MARKOWITZ & KREVSKY, P.C. BY: LAWRENCE S. MARKOWITZ, ESQUIRE

FOR - PLAINTIFF

MORGAN, LEWIS & BOCKIUS BY: VINCENT CANDIELLO, ESQUIRE

FOR - DEFENDANT

period of five months to assist in the expansion of that terminal. I went back to Carlisle in the previous capacity I was there, basically as an assistant to the assistant terminal manager for another two months. Then I joined a profit restoration team and took a job traveling and have been traveling up until the last month since the beginning of 2000.

So for approximately 11 and a half months I was on the team called the CF Pride team and worked in three other -- four other CF locations prior to returning to Carlisle as the assistant terminal manager, one of the assistant terminal managers about three weeks ago.

- Q On the line haul or the dock side?
- 14 A On the dock side.
 - Q At some point did you work closely with Dick Ski?

A Yes. I was Dick's assistant when I went from being a dispatch supervisor to the assistant dispatch operations manager.

Q As the assistant dispatch operations manager, what were your job duties?

A Primarily in the capacity we were in at the time, I was to oversee the nighttime operation and make sure that everything necessary at night got done.

Q Did you have any involvement in recruiting?

		1
1	A	No, not that I remember at that time.
2	Q	So basically, you would work the nights while
3	Dick would wor	k during the day, is that what would happen?
4	A	Yes. I would probably the last hour to two
5	hours he was th	nere. Sometimes I would stay a little bit
6	later, I would	be there with him during the day, but I
7	generally works	ed opposite him.
8	Q	Were you involved in scheduling in any way?
9	А	No.
10	Q	Who would do all the scheduling?
11	A	Dick, Dick did the supervisor scheduling.
12	Q	Was that ever a source of contention, the
13	supervisors' so	chedules?
14		MR. CANDIELLO: Objection to the form of the
15	question. When	n he was the ADOM?
16	BY MR. MARKOWI	ΓZ:
17	Q	Yes, when you were the ADOM.
18	A	Could you pinpoint that a little more?
19	Q	Sure. Were the line haul supervisors ever
20	upset with how	the scheduling was being done when you were
21	the ADOM?	
22	A	Yes.
23	Q	What was their beef with it?
24	A	There was a discrepancy where they felt they
25	worked more tha	an the supervisors on the dock side. Also, the

```
schedule was not always prepared long enough in advance or
1
      there were changes that occurred without much notice to them
 2
 3
      for when they would be working.
                      In your opinion, was there any legitimacy to
 4
 5
      their complaints?
 6
                      MR. CANDIELLO: Objection to the question.
 7
      You may answer.
                      In my opinion?
 8
           Α
 9
      BY MR. MARKOWITZ:
1.0
           Q
                     Yes, yes.
                      From a quality of life standpoint, yes.
11
           Α
                      What was going on that from a quality of life
12
           Q
      standpoint you thought was a problem?
13
                      Them being able, because of the changes made
14
           Α
      to the schedule and the short notice at times for them to be
15
      able to plan their off time.
16
                      How much in advance were the schedules
17
           Q
18
      actually posted?
                      Honestly, that varied. There were times I can
19
20
      recall, and I don't know if I could separate it in my mind to
      just that time frame, but I will try to, there were times
21
      that it would be up maybe 60 days in advance. There were
22
23
      times that it would only be up a week prior to the end of the
              The schedule for the next month would only be up a
24
      month.
```

week prior to the beginning of the next month.

25

1	Q How did that work out?
2	A I believe it improved the situation. I don't
3	think it got us where we needed to be, but it had helped.
4	Q To this day, has that situation resolved
5	itself or are there still difficulties in communication
6	between the dock and the line haul people about getting
7	shipping off in a timely manner?
8	MR. CANDIELLO: Objection to form, no
9	foundation. You may answer.
10	A At the present time, I haven't been back long
11	enough to answer that I don't think. I know it had become
12	quite a bit better at one time. It is my understanding now
13	that there are some problems, but I haven't been able to look
14	into them at this time.
15	BY MR. MARKOWITZ:
16	Q Was something done that made it become quite a
17	bit better at some time?
18	A The turnover of supervisors in the dispatch
19	office, their experience level increased, and I believe that
20	that helped quite a bit.
21	Q And turnover decreased, I assume you're
22	saying?
23	A Yes.
24	Q When you were ADOM, what was the level of
25	turnover like for the line haul supervisors?

1	A	It was very high. I don't have any specific
2	numbers, but p	people did not stay very long, new people.
3	Q	Do you have an understanding as to why that
4	was happening?	
5	A	Morale in the office was pretty bad, and
6	scheduling iss	ues weren't very the schedule wasn't very
7	attractive to	new people coming in.
8	Q	From what you could observe, what was the
9	reason that mo	rale was bad?
10	А	There was quite a bit of, quite a bit of
11	tension, a lot	of pressure, which there is in any dispatch
12	operation, but	even more so, just very tense and loud
13	atmosphere.	
14	Q	Did you observe anything that made it
15	especially ten	se there?
16	A	There was a lot of pressure on timeliness,
17	dispatching of	loads, and at the same time on a reduction of
18	penalty pay.	
19	Q	Who was applying that pressure?
20	А	Dick was.
21	Q	Was anyone else?
22	A	I was at night.
23	Q	Was Jeff also applying that pressure?
24	A	Not internal to that operation, no.
25	Q	Was Jeff applying that pressure on Dick and

1	A Yes. But, as I say, that not necessarily in a
2	harsh way, just that I would agree that two things. I was
3	concerned that Dick's fuse was too short with some of our
4	supervisors, particularly the newer ones with less
5	experience, out of frustration, which I understood, but
6	and the other would be, although not to the extent of Steve,
7	that yes, there were some changes that needed to occur to
8	make us more successful and that we didn't seem to be moving
9	in that direction and as quickly as we should.
10	Q Did you ever hear Jeff criticize Dick's
11	performance?
12	A I don't know that criticize is the word, but
13	there was concern on his part as well that we weren't moving
14	as quickly as we needed to in the direction that people felt
15	the department needed to go.
16	Q Did you ever hear Pete Ferguson comment on
17	Dick's job performance?
18	A No.
19	Q When did you learn that Dick was being
20	transferred to Norristown?
21	A I didn't know until he got there.
22	Q When Dick was sent to Norristown, did your job
23	change, your job title?
24	A The title yes, the title, job title
25	changed.

1	Q What was the change in the job title?
2	A It changed to dispatch operations manager.
3	Q What was the difference in what you did as
4	dispatch operations manager as opposed to your previous job?
5	A I primarily did most of the same things. I
6	may not have always been there. Where I had typically always
7	been there at night, sometimes I was there during the day,
8	depending on when it was needed. I set my own schedule, more
9	or less. I did take over signing some of the paperwork and
10	working with the secretary on some of the administrative
11	work, but other than that I made mostly the same decisions
12	that I'd made prior to.
13	Q Did you take over any of Dick's duties when
14	you got the DOM job?
15	MR. CANDIELLO: Objection to the form.
16	BY MR. MARKOWITZ:
17	Q You may answer.
18	MR. CANDIELLO: You may answer.
19	A With the exception of the signing of the
20	paperwork and being there probably more, I made more local
21	decisions because I was there more, but my job didn't change
22	drastically.
23	BY MR. MARKOWITZ:
24	Q Who did you report to after Dick left?
25	A Jim Kot.